

Appendix “A”

Tariff Listing





KAAP AGULHAS MUNISIPALITEIT
CAPE AGULHAS MUNICIPALITY
U MASIPALA WASECAPE AGULHAS

KAAP AGULHAS MUNISIPALITEIT CAPE AGULHAS MUNICIPALITY

BYLAAG A / APPENDIX A: DIENSTE / SERVICES

T A R I E W E / T A R I F F S

2016/2017

*If any discrepancies occurs between the English and Afrikaans text of these tariffs,
the Afrikaans text has preference and is applicable.*



TARIEWE: 2016/17

| TARIEF TARIEF | 14% BTW VAT | TOTAL TOTAL |
|------------------|----------------|----------------|
|------------------|----------------|----------------|

1. RIOLERING & SANITASIE

1.1 Rioleraan sluitings (nuut):

| | | | |
|---------------------------------------|----------|--------|----------|
| (i) 100/110 mm diameter aansluitings | 5 140.35 | 719.65 | 5 860.00 |
| (ii) 150/160 mm diameter aansluitings | 5 701.75 | 798.25 | 6 500.00 |

1.2 Riolerverstoppings / diensuitroepe:

(i) Per uitroep vir 'n verstopping op 'n aansluiting by die hoofriool

En waar bevind word dat die fout nie deur die Raad se toedoen veroorsaak is nie:

| | | | |
|---------------------------|----------|--------|----------|
| - Binnse normale werksure | 526.32 | 73.68 | 600.00 |
| - Buite normale werksure | 1 057.02 | 147.98 | 1 205.00 |

(iii) Beskadiging van raadselendom:

- werklike koste van materiaal, arbeid en masjinerie,
PLUS: 15% administrasiekoste (plus BTW)

1.3 Remedierende aksie:

| | | | |
|---|----------|--------|----------|
| Waar vasgestel word dat 'n verbruiker, of dat die verbruiker toegelaat het dat stormwater/dakwater in die rioolstelsel gestort word | 1 236.84 | 173.16 | 1 410.00 |
|---|----------|--------|----------|

Gelde soos vasgestel in 1.1 en 1.2 hierbo, is streng vooruitbetaalbaar

Beboude persele:

Rioolsluieringsfoole (maandelikse tariewe)

(i) Woonpersele:

Waar die perseel hoofsaaklik vir woondoeleindes aangewend word:

| | | | |
|----------------------------------|--------|-------|--------|
| - ongeag die aantal spoelpanne | 104.00 | 14.56 | 118.56 |
| - kassiesbaai (per woning/maand) | 104.00 | 14.56 | 118.56 |

TARIFFS: 2016/17

1. SEWAGE & SANITATION

1.1 Sewer connections (new):

| | | | |
|-------------------------------------|--|--|--|
| (i) 110/110 mm diameter connection | | | |
| (ii) 150/160 mm diameter connection | | | |

1.2 Sewer blockages / Service call-outs:

(i) Per call-out for a blockage on a connection on the Main sewer if

The problem did not arise due to negligence / work done by Council:

- During normal office hours
- Outside normal office hours

(iii) Damage to Council property:

- actual cost of material, labour and machinery
PLUS 15% administrative cost (plus VAT)

1.3 Remedial Action:

Where it is established that a consumer, or that a consumer allowed Storm water/roof water dumping into the sewerage system

Payment of items in 1.1 and 1.2 must be paid up front

Build-up sites:

Sewage tariffs (monthly tariffs)

(i) Residential sites:

Used mainly for residential purposes:

- notwithstanding the amount of cisterns
- kassiesbaai (per month/dwelling)



| | | | | |
|-------|---|----------------------------|--------------------------|----------------------------|
| (ii) | <p>Kerke/kerksale, liefdadigheids-/welsynsorganisasies, ouetehuisse, openbare skole en skoolkoshuise (wat uitsluitlik vir sodanige doeleindes aangewend word)</p> <p>- spoelpan enkel heffing</p> <p>- per urinaal</p> | <p>104.50</p> <p>55.00</p> | <p>14.63</p> <p>7.70</p> | <p>119.13</p> <p>62.70</p> |
| (iii) | <p><u>Besighede:</u></p> <p>Sake-, Kantoor-, Losleshuis-, Gastehuis-, Inrigting-, Winkel-, Restaurant- en Fabrieksperseel, en enige ander persele by (i) of (ii) uitgesluit:</p> <p>- per spoelpan</p> <p>- per urinaal</p> | <p>110.00</p> <p>55.00</p> | <p>15.40</p> <p>7.70</p> | <p>125.40</p> <p>62.70</p> |
| (iv) | <p><u>Bona fide sportklubs:</u></p> <p>- per spoelpan</p> <p>- per urinal</p> | <p>104.50</p> <p>55.00</p> | <p>14.63</p> <p>7.70</p> | <p>119.13</p> <p>62.70</p> |

In hierdie tariewe word skakelhuisse, afsonderlike woonhuise, woonstelle, sakepersele, kantore, inrigtings, fabriekke, garages, restaurante en winkels wat op dieselfde erf geleë is maar deur afsonderlike persone in 'n afsonderlike hoedanigheid geokkupeer word, as 'n afsonderlike perseel beskou.

Waar twee of meer geboue of strukture op dieselfde erf deur 'n gesamentlike spoelpan(ne) en/of urinaal(e) bedien word, kan die geregistreerde eienaar van die eiendom skriftelik aansoek doen dat sodanige perseel as een perseel beskou word, ongeag die aantal okkuppeerders, en die geregistreerde eienaar van sodanige eiendom sal dan aanspreeklik gehou word vir die betaling van die voorgeskrewe gelde (waar sodanige aansoek nie ontvang is nie, sal die bepalinge soos in die voorafgaande paragraaf van toepassing wees).

Tensy sodanige spoelpan/urinaal fisies verwyder word en die uitlate met sement afgeblokkeer is, sal bogemelde fooie betaalbaar wees ongeag of sodanige spoelpan/urinaal vir 'n bepaalde of onbepaalde tydperk nie in gebruik gaan wees/was



(ii) Churches, church halls, welfare / charity organisations, old age homes, public schools, school residences (where the sites are used for said purposes alone):

- cistern single charge
- per urinal

(iii) Businesses:
Business, Office, Lodging-house, Guest House, Organisation, Shop, Restaurant- and Factory sites, and any other sites excluding in (i) or (ii):

- per cistern
- per urinal

(iv) Bona fide sports clubs:

- per cistern
- per urinal

In these tariffs semi-detached, separate residential dwellings, apartments, business sites, offices, garages, factories, restaurants, and shops situated on the same erf but occupied by separate occupants in separate capacities are viewed as separate sites.

Where there are two or more buildings or structures on the same erf, sharing a common cistern(s) and/or urinal, the registered owner of the property may apply in writing that the said property be regarded as one site, notwithstanding the number of occupants. The registered owner of the property will then be responsible for the payment of the prescribed monies. (if no such application is received, the property will be dealt with in the manner described in the above paragraph).

Only in cases where the cistern or urinal is physically removed or the outlets are cemented off will the above-mentioned fees not be payable regardless whether the said cistern/urinal is/was in use for a specified or unspecified time or not.

- (v) Suikendienste (per vrag of gedeelte daarvan):
- a(i) Binnse normale werksure:

- per vrag (5000 liter) 300.00 42.00 342.00
 - per vrag (8000 liter) 500.00 70.00 570.00

{Gelde is vooruitbetaalbaar en 'n 15% administrasie-koste (plus BTW) is hefbaar en betaalbaar indien 'n rekening vir die gelde gelewer moet word}

- a(ii) Slegs binnse normale werksure:

- Nie-standaard
 - Buite die voormalige dorps-/munisipale grense van Bredasdorp, Napier, Struisbaai, Suiderstrand en Waenhuiskrans

| Werklike Cost | Koste + 20% + 20% | + BTW + VAT |
|---------------|-------------------|-------------|
| Werklike Cost | Koste + 20% + 20% | + BTW + VAT |

- (b) Buite normale werksure:

- per vrag (5000L) of gedeelte daarvan (na normale ure 620.00 86.80 706.80
 & Saterdag
 - per vrag (5000L) of gedeelte daarvan (op Sondae & openbare vakansiedae) 930.00 130.20 1 060.20
 - per vrag (8000L) of gedeelte daarvan (na normale ure 1 000.00 140.00 1 140.00
 & Saterdag
 - per vrag (8000L) of gedeelte daarvan (op Sondae & Openbare vakansiedae) 1 400.00 196.00 1 596.00

2. AFVALVERWYDERING & -VERWERKING (VULLIS)

Beboude persele

- 2.1 Afvalverwyderings- en verwerkingstoiole

(maandeliks):

- (i) Huishoudelike afval (per maand):

Afval wat normaalweg afkomstig is van 'n private perseel wat hoofsaaklik vir woondoeleindes gebruik word, met in begrip van woonstelle, liefdadigheds- en welsynsorganisasies, ouetehuse, kerke/kerksale, openbare skole/koshuse en wat maklik, sonder dat die plastiekvoering in die houer beskuldig word,

- (v) Sewage pumping services (per load on part thereof):
- a(i) During normal working hours:

- per load (5000 litre) 300.00 42.00 342.00
 - per load (8000 litre) 500.00 70.00 570.00

{Monies is payable in advance and an additional 15% administrative cost (plus VAT) is levied if an account must be supplied in this regard}

- a(ii) Only during normal office hours:

- Non-standard
 - Rural area outside the former town-/municipal boundaries of Bredasdorp, Napier, Struisbaai, Suiderstrand and Waenhuiskrans

- (b) Outside normal working hours:

- per load (5000L) or part thereof (after normal working hours & Saturdays) 620.00 86.80 706.80
 - per load (5000L) or part thereof (on Sundays & public holidays) 930.00 130.20 1 060.20
 - per load (8000L) or part thereof (after normal working hours & Saturdays) 1 000.00 140.00 1 140.00
 - per load (8000L) or part thereof (on Sundays & public holidays) 1 400.00 196.00 1 596.00

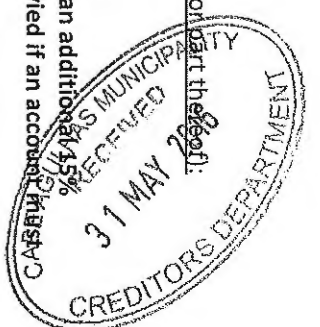
2. REFUSE REMOVAL & PROCESSING

Build-up sites

Refuse removal and -processing fee (monthly):

- (i) Residential refuse (per month):

Refuse normally generated by a private site mainly used for residential purposes, including apartments, charity- and welfare organisations, old age homes, churches, church-halls, public schools/school residences that can easily be removed from its container without damaging the plastic, is



| | | | |
|---|----------|--------|----------|
| <p>daaruit verwyder kan word, maar omvat dit nie tuinafval nie:</p> <p>- vir een (1) verwydering per week, met plastiekvoering (met 'n minimum van een houer)</p> | 114.50 | 16.03 | 130.53 |
| <p>(ii) <u>Besigheidsafval (per maand):</u></p> <p>Afval wat ontstaan deur die gebruik van 'n perseel ander dan dié gemeld in (i) hierbo, en insluitend gaste-huise, maar omvat dit nie bouersafval, lywige afval of bedryfsafval nie:</p> <p>- per standaard houer vir een (1) verwydering per week (met 'n minimum van een houer)</p> <p>Woning met besigheid: Beide die tariewe soos vervat in 2.1(i) en 2.1(ii) is van toepassing</p> | 123.50 | 17.29 | 140.79 |
| <p>(iii) <u>Lywige afval (bouersafval uitgesluit):</u></p> <p>Afval, uitgesonderd bedryfsafval, wat afkomstig is van 'n perseel en wat vanweë die massa, vorm, grootte of hoeveelheid daarvan nie maklik in 'n plastiekvoering opgegaan of daaruit verwyder kan word nie:</p> <p>- per frag of gedeelte daarvan vir elke maand of gedeelte van 'n maand (maksimum een keer per week)</p> | 644.00 | 90.16 | 734.16 |
| <p>(iv) <u>Bona fide sportklubs:</u></p> <p>- vir een (1) verwydering per week (met 'n minimum van een houer)</p> | 103.00 | 14.42 | 117.42 |
| <p>(v) <u>Afvalstortingsfooi</u></p> <p>Vir die stort van afval anders dan afval gemeld in (i) tot (v) hierbo, of waar die eienaar/okkupeerder verkies om eie afvalverwydering te doen:</p> <p>- 'n maandelikse fooi van</p> | 1 403.50 | 196.49 | 1 599.99 |



In hierdie tariewe word skakelhuise, afsonderlike woonhuise, woonstelle, sakepersele, kantore, inrigtings, fabriekke, garages, restaurante en winkels wat op dieselfde erf geleë is maar deur

In these tariffs semi-detached, separate residential dwellings, business sites, offices, institutions, garages, factories, restaurants and shops on the same erf but

afsonderlike persone in 'n afsonderlike hoedanigheid geokkupeer word, as 'n afsonderlike perseel beskou.

Die Raad se gemagtigde beampte bepaal in oorleg met die eienaar/okkupeerder die hoeveelheid vuilishouers wat elke besigheidsperseel moet hê en/of die keuse van verwyderingsdiens benodig.

(vi) Tuinafvalverwydering:

Afval wat ontstaan as gevolg van normale tuinmaak-bedrywighede soos die sny van gras, blare, plante, blomme, takke en ander dergelike ligte afval:

- op versoek en na vooruitbetaling van die bedrag van 528.07 73.93 602.00

(per vrug of gedeelte daarvan) 6.75 0.95 7.70

- vuilissakplakkers: per plakker (vir die verwydering van tuinafval wat in 'n plastiekvoering uitgeplaas word tot 'n maksimum van 5 sakke wat per geleentheid uitgesit mag word vir verwydering.)

(vii) Tuinvuilisstorting (per vrug of gedeelte):

- Nywerhede & kontrakteurs 407.89 57.11 465.00

- Ontbossingsprojekte 1 096.49 153.51 1 250.00

Tuinafvalkoepoon: per voertuig (sleeppwa word as 1 6.75 0.95 7.70

voertuig gereken). Die koepoon is geldig vir 6 maande

(viii) Skoonmaak van erwe:

Soos per kwotasie/tenderprys ingewin plus 'n 25% administrasiekoste, op aanvraag betaalbaar deur die geregistreerde eienaar van sodanige eiendom soos op die datum waarop die diens gelewer is

(ix) Kompos (per m³) 23.68 3.32 27.00

3. WATERVOORSIENING

3.1 Gelde vir nuwe aansluitings:

(i) Vir 'n 15 mm diameter aansluiting 5 526.32 773.68 6 300.00

(ii) Vir 'n 22 mm diameter aansluiting 5 701.75 798.25 6 500.00

occupied by separate occupants in separate capacities, are viewed as separate sites.

The Council's authorised official will determine the number of refuse removal units required by the owner/occupant after consultation with the owner/occupant and/or chosen of removal service required.

(vi) Garden refuse removal:

Refuse generated by normal gardening activities such as the mowing of lawns, pruning of leaves, plants, flowers, branches, weeding and other similar light garden refuse:

- on request and only after payment of the indicated amount (per load or part thereof)

- refuse stickers per bag (removal of garden refuse placed in plastic bags to a maximum of 5 bags per opportunity for removing the garden refuse.)

(vii) Dumping of garden refuse (per load):

- Industries & contractors

- deforestation projects

Garden refuse coupon: per vehicle (a trailer counts as one vehicle). The coupon is valid for 6 months.

(viii) Clearing of erven:

As per price quoted/tendered plus a 25% administrative cost, on request, payable by the registered owner of the said site as at the date of rendering the service.

(ix) Compost (per m³)

3. WATER SUPPLY SERVICES

3.1 Fees for new connections:

(i) For a 15 mm diameter connection

(ii) For a 22 mm diameter connection

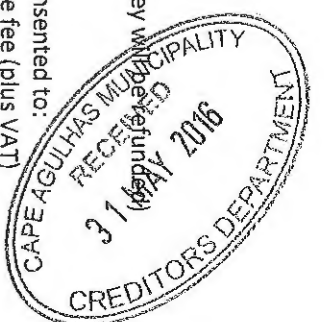


| | | | | | | |
|-------|---|----------|--------|----------|-------|---|
| (iii) | Vir 'n aansluiting met 'n diameter groter as 22 mm: die werklike koste van materiaal, arbeid en masjinerie, plus 15% administrasiekoste (plus BTW); met 'n minimum van die fooi in (ii) hierbo vasgestel. | | | | (iii) | For a connection with a diameter exceeding 22 mm; the actual cost of the material, labour and machinery plus 15% administrative cost (plus VAT), with a minimum fee as determined in (ii) above. |
| (iv) | Omskakeling van 'n 15 mm na 'n 22 mm diameter aansluiting: die werklike koste van materiaal, arbeid en masjinerie plus 15% administrasiekoste (plus BTW). <i>Gelde betaalbaar in (i) en (ii) hierbo is ten opsigte van 'n pyp nie langer as 25 m nie, maar indien 'n langer pyp as 25 m nodig is, is die toepaslike geld plus die koste van die voorsiening en lê van die ekstra lengte van die pyp plus 'n 15% administrasiekoste betaalbaar (plus BTW)</i> | | | | (iv) | Change-over from a 15 mm to a 22 mm diameter connection: the actual cost of the material, labour and machinery plus 15% administrative cost (plus VAT) <i>Fees in (i) and (ii) above are payable for pipe not exceeding 25m. If a pipe longer than 25 m is required, the applicable fee, plus the actual cost in supplying and installing the additional pipe, plus a 15% administrative cost is payable (plus VAT).</i> |
| 3.2 | <u>Herinstelling van bestaande diensaansluiting (Remedierende aksie)</u> Waar vasgestel word dat 'n verbruiker, of dat die verbruiker toegelaat het dat: | | | | 3.2 | <u>Re-installing of existing service connections (Remedial action):</u> Where confirmed that a consumer allowed or personally: |
| (i) | Die toevoer ongemagtig/wederregtelik aangeskakel, omlei of beskuldig word | 1 412.28 | 197.72 | 1 610.00 | (i) | Unlawfully re-connected, damaged or re-directed the supply |
| (ii) | 'n ongemagtige/wederregtelike aansluiting gemaak word | 1 412.28 | 197.72 | 1 610.00 | (ii) | Made an unlawful connection |
| (iii) | Indien 'n herhaling van (i) of (ii) hierbo plaasvind: 'n nuwe diensaansluiting ooreenkomstig die gelde soos vasgestel in 3.1 hierbo en vervolging kan na goëddunke van die Raad ingestel word. | | | | (iii) | In case of a repeat of the actions described in (i) or (ii) above: a new service connection according to the fees set out in 3.1 above, as well as further legal steps can be taken if the Council deems fit. |
| (iv) | Bo en behalwe die gelde betaalbaar in (i), (ii) of (iii) hierbo, sal die verbruiker ook verantwoordelik gehou word vir die beraamde verbruik van water oor dié tydperk, bereken op die bemaatigde verbruik vir drie (3) maande wat volg na die herinstelling van die diensaansluiting. | | | | (iv) | Additional to the monies payable in (i), (ii) or (iii) above, the consumer will be held responsible for the estimated consumption of water during the said time-span, calculated on the average consumption of the three (3) months after the re-connection of the service. |



| | | | | |
|------|---|----------|--------|----------|
| 3.3 | <u>Toets van meters:</u> | | | |
| (i) | Deur die Raad self getoets (Indien die meter foutief bevind word, is die gelde terugbetaalbaar) | 287.72 | 40.28 | 328.00 |
| (ii) | Deur 'n wedersyds aanvaarbare owerheid getoets: die werklike koste plus 'n 15% administrasiekoste (plus BTW) (Indien die meter foutief bevind word, is die gelde terugbetaalbaar) | | | |
| 3.4 | <u>Diensuitroepe:</u> | | | |
| | Per uitroep waar bevind word dat die fout nie deur die Raad se toedoen veroorsaak is nie: | | | |
| | - binne normale werksure | 519.30 | 72.70 | 592.00 |
| | - buite normale werksure | 1 037.72 | 145.28 | 1 183.00 |
| | (Geen herstelwerke sal deur die Raad verrig word op foute na die watermeter nie – die verbruiker moet gebruik maak van 'n privaat kontrakteur se dienste). | | | |
| 3.5 | <u>Beskadiging van Raadseigendom:</u> | | | |
| | Werklike koste van materiaal, arbeid en masjinerie plus 'n 15% administrasiekoste (plus BTW) | | | |
| 3.6 | <u>Spesiale meterlesings:</u> | 278.95 | 39.05 | 318.00 |
| 3.7 | <u>Wanbetalers-/heraansluitingsgelde:</u> | | | |
| (i) | By afsluiting weens wanbetaling van diensterkening (na-ure: bogemelde tarief x 4) | 269.30 | 37.70 | 307.00 |
| (ii) | By her aansluiting (nuwe verbruiker na tydelike afsluiting) (na-ure: bogemelde tarief x 4) | 87.72 | 12.28 | 100.00 |
| 3.8 | <u>Verbruikersdeposito's: Water:</u> | | | |
| (i) | Grootmaatverbruikers en besigheidspersele: - 'n Bankwaarborg of kontantdeposito gelykstaande aan twee (2) maande se waterrekening met 'n minimum deposito gelykstaande aan die deposito soos vasgestel in (ii) hierna. | | | |

| | | | | |
|------|---|--|--|--|
| 3.3 | <u>Testing of meters:</u> | | | |
| (i) | Tested by the Council itself (If a faulty meter is found, the money will be refunded) | | | |
| (ii) | Tested by an authority mutually consented to: - actual cost plus 15% administrative fee (plus VAT) (If a faulty meter is found, the money will be refunded) | | | |
| 3.4 | <u>Service call-outs:</u> | | | |
| | Per call-out where the problem is not due to a fault caused by the Council: | | | |
| | - during normal working hours | | | |
| | - outside normal working hours | | | |
| | (No repairs on defects after the water meter will be repaired by Council – the consumer must use a private contractor for this) | | | |
| 3.5 | <u>Damages to Council property:</u> | | | |
| | Actual cost of material, labour and machinery plus a 15% administrative fee (plus VAT) | | | |
| 3.6 | <u>Special meter readings:</u> | | | |
| 3.7 | <u>Default payment-/reconnection fee:</u> | | | |
| (i) | By blocking of service upon defaulting of payment for services (after hours: the above fee x 4) | | | |
| (ii) | If re-connected (new consumer after temporary disconnection) (after-hours: above tariff x 4) | | | |
| 3.8 | <u>CONSUMER DEPOSITS: WATER:</u> | | | |
| (i) | Bulk consumers and business sites: - Bank guarantee or cash deposit equal to two (2) month's water account with a minimum deposit equal to the deposit as set out in (ii) below. | | | |



| | | | | |
|-------|---|--|-------|---|
| (ii) | Residensiële persele <i>Die deposito in (i) en (ii) hierbo word verdubbel waar 'n aansoeker insolvent of onder administrasie is.</i> | 328.00 | (ii) | Residential sites <i>In cases where the applicant is insolvent or under administration, double the deposit in (i) and (ii) above, is payable.</i> |
| (iii) | Deposito-opbetaling by wanbetaling van rekening waar 'n verbruiker aanspreeklik gehou word vir die betaling van 'n wanbetalersfooi soos op snylysdatum: - Residensiële persele - Alle ander verbruikers <i>{met dien verstande dat die deposito-opbetaling betaalbaar sal wees tot dat die verbruiker se deposito gelykstaande is aan minstens twee maande se rekening, met 'n minimum van die standard deposito soos vasgestel in (ii) hierbo}</i> Gelde soos vasgestel in 3.1 tot 3.8 hierbo, is streng vooruitbetaalbaar. | 100.00 252.00 | (iii) | Increase in deposit payment in cases where the consumer is liable for payment on default-payment list: - Residential site - All other consumers <i>{provided that the increase in deposit payment is payable to the maximum amount equal to at least two (2) months' water account, with a minimum equal to the standard deposit in (ii) above.}</i> |
| 3.9 | <u>Gelde vir die verskaffing van water:</u> Hoofsaaklik huishoudelik waar 'n afsonderlike diens-aansluiting bestaan (maar uitgesluit gaste-huise met meer as 3 gaste-kamers) Beskikbaarheidsfooi per maand per erf/meteraansluiting | 104.20 | 3.9 | <u>Fees for water supply:</u> Mainly residential where a separate service connection exists (but excluding guest houses with more than 3 guest rooms) Availability fee per month, per erf/meter connection |
| (i) | | 14.59 | (i) | |
| (ii) | Verbruik (per maand per kl): - 1 tot 6 kl (gratis per maand, nie oordraagbaar nie) - 7 tot 20 kl - 21 tot 40 kl - 41 tot 60 kl - 61 tot 80 kl - 81 tot 100 kl - 101 kl en meer | 0.00 6.12 6.31 7.66 8.99 12.16 19.31 | (ii) | Consumption (per month per kl): - 1 to 6 kl (free per month, not transferable) - 7 to 20 kl - 21 to 40 kl - 41 to 60 kl - 61 to 80 kl - 81 to 100 kl - 101 kl and more |
| | | 0.00 | 3.10 | All other consumers (non-residential or not otherwise specified) |



| | | | | | | |
|------|---|--------|-------|--------|------|---|
| (i) | Besikbaarheidsfooi per maand per erf/meteraansluiting | 104.20 | 14.59 | 118.79 | (i) | Availability fee per month per erf / per meter connection |
| | (ii) Verbruik (per maand per kl.): | | | | | Consumption (per month per kl): |
| | - 0 tot 50 kl | 6.22 | 0.87 | 7.09 | (ii) | - 0 to 50 kl |
| | - 51 tot 100 kl | 6.38 | 0.89 | 7.27 | | - 51 to 100 kl |
| | - 101 tot 150 kl | 6.75 | 0.95 | 7.70 | | - 101 to 150 kl |
| | - 151 tot 200 kl | 7.16 | 1.00 | 8.16 | | - 151 to 200 kl |
| | - 201 tot 300 kl | 7.96 | 1.11 | 9.07 | | - 201 to 300 kl |
| | - 301 tot 400 kl | 9.17 | 1.28 | 10.45 | | - 301 to 400 kl |
| | - 401 tot 500 kl | 12.04 | 1.69 | 13.73 | | - 401 to 500 kl |
| | - 501 tot 3000 kl | 15.62 | 2.19 | 17.81 | | - 501 to 3000 kl |
| | - 3001 kl en meer | 17.71 | 2.48 | 20.19 | | - 3001 kl and more |
| 3.11 | <u>Watererwe (ooreenkomsvoorwaardes):</u> | | | | 3.11 | <u>Water erven (agreement conditions):</u> |
| (i) | - volgens kwota-toekenning (per maand per kl) | 4.72 | 0.66 | 5.38 | (i) | - Quota allocated (per month per kl) |
| (ii) | - Oormaatverbruik bo kwotatoekenning (per kl) volgens gelyskaaltariewe soos vasgestel in 3.9 en 3.10 hierbo | | | | (ii) | - For excess consumption above allotted quota (per kl) according to sliding scale tariffs as set out in 3.9 and 3.10 above |
| 3.12 | <u>Grootmaat watervoorziening: Informele deurangskampe & privaat swembaddens:</u> | | | | 3.12 | <u>Bulk water supply: Informal settlements & private swimming pools:</u> |
| (i) | - per 1 kl | 6.75 | 0.95 | 7.70 | | - per 1 kl |
| 3.13 | <u>Munisipale doeleindes:</u> | | | | 3.13 | <u>Municipal purposes:</u> |
| (i) | Verbruik (per kl) | 6.09 | 0.58 | 6.94 | (i) | Consumption (per kl) |
| 3.14 | <u>Grootmaat waterverkope (tenkwaens & - vrakmotors):</u> | | | | 3.14 | <u>Bulk water (tanks on trailers & trucks):</u> |
| (i) | - per 4,5 kl (administrasie ingesluit) | 48.25 | 6.75 | 55.00 | (i) | - per 4,5 kl (administration included) |
| | <i>Die beskikbaarheidsfooi soos voorgeskryf, word gehef ten opsigte van elke afsonderlike wateraansluiting of erf.</i> | | | | | <i>The availability fee will be charged for each separate water connection or erf.</i> |
| | <i>Indien twee of meer geboue of strukture op dieselfde erf net deur een meteraansluiting van water voorsien word, word die geregistreerde eienaar van sodanige eiendom aanspreeklik gehou vir die betaling van die voorgeskrewe gelde.</i> | | | | | <i>If more than one building or structure, situated on the same erf, are serviced by one common meter connection the</i> |



registered owner of the erf will be held accountable for the payment of the prescribed fees.

If a meter is installed at any time of the month, the availability fee will be charged as if for a whole month – this is applicable to consumption as well.

The free units of 6 kl per month (residential as described in 3.9 above) are only for a metered consumer point and the unused part of the 6 kl per month may not be transferred to the next month.

The consumer accepts liability for all the water consumption as registered by the meter, notwithstanding the origin of the registered consumption, unless it is confirmed by testing that the meter is faulty in which case the Council will replace the faulty meter and a refund, based on the calculation of the average consumption of three (3) previous months will be refunded/recovered to/from the consumer.

If water restrictions are to be enforced by council due to dry or other unforeseen circumstances, the above-mentioned user charges can be increased as a method to enforce water restrictions. In such case the tariffs in 3.9, 3.10 and 3.11 above will be doubled.

4. ELECTRICITY SUPPLY

4.1 Fees for new connections:

The actual cost of the material, labour and machinery plus 15% administrative cost for a minimum amount of:

- (i) Conventional meter connection (single phase 70 Amp) (only by exception)
Actual cost of a house connection is R3000.00.

Waar 'n meter ter eniger tyd gedurende die maand op 'n eiendom geïnstalleer word, word die beskikbaarheidsfooi vir sodanige maand en die hoeveelheid water wat vir sodanige maand verbruik word, bereken op die grondslag dat enige deel van die maand as een maand beskou word.

Die gratis toekenning van 6 kl per maand (huishoudelik soos in 3.9 hierbo bepaal) word slegs toegestaan per gemeteerde verbruikerspunt en die ongebruikte gedeelte van dié 6 kl per maand, sal nie oordraagbaar wees na 'n daaropvolgende maand nie.

Die verbruiker aanvaar aanspreeklikheid vir alle waterverbruik wat deur die meter geregistreer is, ongeag die oorsaak van die geregistreerde verbruik, tensy daar deur toetsing van die meter bevestig word dat die meter foutief registreer, in welke geval die meter op raadsonkoste vervang sal word en 'n eweredige terugbetaling, bereken oor die gemiddelde verbruik van drie (3) voorafgaande maande, aan/van die verbruiker gemaak/verhaal sal word.

Indien onvoorsiene droogtetoeletoestande of ander gebeure die Raad noop om waterbeperkings in te stel, kan die verbruikerstariewe soos hierbo uiteengesit, verhoog word as 'n maatregel om waterbeperkings af te dwing. Alle watertariewe soos in 3.9, 3.10 en 3.11 word in so geval verdubbel.

4. ELEKTRISITEITSVOORSIENING

4.1 Gelde vir nuwe aansluitings:

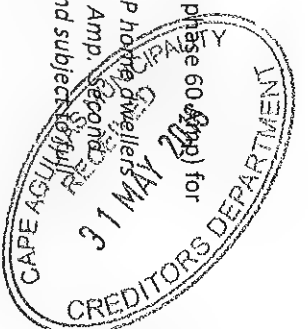
Die werklike koste van materiaal, arbeid en masjinerie plus 15% administrasiekostes met 'n minimum bedrag van:

- (i) Konvensionele meteraan-sluiting (70 Amp enkelfase)
Kostes met in uitsonderlike gevalle)
Werklike koste van 'n huisaansluiting is R3000.00.



| | | | | |
|-------|--|----------|--------|----------|
| (ii) | Konvensionele meteraansluiting (drie-fase 60 Amp) vir huise <i>Plekkers en HOP huise slegs een gratis aansluiting tot op 20 Amp</i> <i>Tweede aansluiting of verhoging van Amp op sodanige erf moet volle aansluiting betaal</i> | 5 000.00 | 700.00 | 5 700.00 |
| (iii) | Voorafbetaalde meteraansluiting <i>Alle huise en enkele fase besighede]</i> Hierdie sluit in 'n tweede of meer aansluiting op 'n enkel erf met 'n gesamentlike maksimum aanvraag van 80 Amp. | 4 429.82 | 620.18 | 5 050.00 |
| (iv) | Voorafbetaalde meteraansluiting vir informele huise nie deur DoE betaal nie (maks. 20 Amp aansluiting – enkele fase) Kan net wysig na betaling van volle aansluitingsfooi, let wel, die instandhouding van die "ready board" is die verantwoordelijkheid van die bewoner. | 200.00 | 28.00 | 228.00 |
| (v) | Verandering: 'n bestaande konvensionele meter vervang met 'n voorafbetaalde meter (die voorbereiding vir die installasie moet deur die eienaar/kontrakteur gedoen word). <i>Die fooi is van toepassing waar daar reeds 'n bestaande aansluiting is. Alle ekstra meters is onderhewig aan 'n volle aansluitingsfooi.</i> | 701.75 | 98.25 | 800.00 |
| (vi) | Bouers aansluiting (kWh-verbruik uitgesluit) <i>Permanente aansluiting slegs na okkupasiesertifikaat</i> | 1 000.00 | 140.00 | 1 140.00 |
| (vii) | <u>Suiderstrand:</u> Die toepaslike aansluitingsfooi soos vasgestel in (i), (ii) of (iii) hierbo, PLUS: 'n infrastruktuurbydrae (waar die verspreidingsnetwerk deur die Raad daargestel is) | 7 000.00 | 980.00 | 7 980.00 |

| | | | | |
|-------|--|--|--|--|
| (ii) | Conventional meter connection (triple phase 60 Amp) for houses. <i>Squatters, informal settlement and HOP houses dwellers limited to one free connection up to 20 Amp. Second or more connection, or increase in Amp per stand subject to full connection fee</i> | | | |
| (iii) | Pre-paid meter connection <i>All houses and single phase business units</i> These include a second or more connection to a single site with a combined maximum demand of 80 Amp. | | | |
| (iv) | Pre-paid meter connection for informal houses not paid by DoE (max 20 Amp connection single phase). Can only be edited after payment of the full registration fee, please note, the maintenance of the "ready board" is the responsibility of the tenant. | | | |
| (v) | Change: an existing conventional meter to a pre-paid meter (preparation for the installation must be done by the owner/contractor). <i>The fee is applicable where an existing connection is present.</i> <i>All additional meters are subject to the full connection fee.</i> | | | |
| (vi) | Temporary connection (kWh consumption excluded) <i>Permanent connection only after occupation certificate</i> | | | |
| (vii) | <u>Suiderstrand:</u> The relevant connection fee as set out in (i), (ii) or (iii) above. PLUS: an infrastructure contribution (where the distribution network is/was established by the Council) per erf/connection where supply lines are already available. | | | |



| | | | |
|--|---|--|---|
| per erf/aansluiting waar toevoerlyne reeds beskikbaar is Die koste moet so bly, dit was ingestel vir die installering van die 70 mm Pile kabel wat ingesit is vir die oorspronklike elektrifisering van Suiderstrand. | | The cost should remain as it was set for the installation of 70 mm Pile cable that was fitted to the original electrification of Suiderstrand. | |
| 4.2 | <u>Herinstelling van bestaande diensaansluiting (Remedierende aksie):</u> Waar vasgestel word dat 'n verbruiker, of dat die verbruiker toegelaat het dat: | | 4.2 <u>Re-installation of existing service connection (Remedial action):</u> Where it is established that a consumer, or that a consumer allowed: |
| (i) | - die toevoer ongemagtig/wederregtelik aangeskakel is nadat dit deur die Raad afgesluit en geseël is weens wanbetaling | 798.25 | (i) - Reconnect the supply unlawful/unauthorized after service was blocked and sealed due to defaulting of payment for services |
| (ii) | - 'n ongemagtigde/wederregtelike/onwettige aansluiting gemaak – meter oopgebreek/gepeuter mee | 2 372.81 | (ii) - unauthorized/unlawful reconnection of services or any damage of Council property – meter broken up/tampered with |
| (iii) | Bo en behalwe die gelde betaalbaar in (i), (ii) of (iii) hierbo, sal die verbruiker ook verantwoordelik gehou word vir die beraamde verbruik van elektrisiteit oor die tydperk, bereken op die gemiddelde verbruik vir drie (3) maande wat volg na die herinstelling van die diensaansluiting | | (iii) In addition to the fees payable in (i), (ii) and (iii) above, the consumer will be held responsible for the estimated electricity consumption over the period, based on the average consumption for three (3) months after reconnection of the service. |
| 4.3 | <u>Toets van meters:</u> Deur 'n geregistreerde toetsowerheid getoets: Werklike koste plus 'n 15% administrasiekoste (plus BTW). 'n Toets sertifikaat moet uitgereik word. (Indien die meter foutief bevind word, is die gelde terugbetaalbaar) | 451.75 | 4.3 <u>Testing of meters:</u> Tested by an registered authority: Actual costs plus a 15% administrative fee (plus VAT). A test certificate must be issued. (If a faulty meter is found, the money will be refunded). |
| 4.4 | <u>Diensuitroep:</u> Per uitroep waar bevind word dat die fout nie deur die Raad se toedoen veroorsaak is nie: - binne normale werksure - buite normale werksure | 528.07 1 057.02 | 4.4 <u>Service call-outs:</u> Per call-out where the fault is found not to be that of the Council: - during normal work hours - outside normal work hours |



(Geen herstelwerke sal deur die Raad vertig word op foute na die elektriese meter nie – die gebruiker moet gebruik maak van 'n privaat kontakteur se dienste)

Neem kennis dat die instandhouding van die meterkas die verantwoordelikheid is van die eienaar

| | | | | |
|-------|---|--------|-------|--------|
| (ii) | Verhoging van aanvraag – Fase en/of Amp Alle verhogings moet eers met die elektriese departement uitgeklaar word. Nie van toepassing op informele huise of huise wat deur INEP befonds is totdat volle aansluitingsfooi betaal is. | 230.70 | 32.30 | 263.00 |
| (iii) | Verlaging van aanvraag – Fase en/of Amp (minimum 20 Amp enkelfase) (hoogstens EEN keer per boekjaar) | 508.77 | 71.23 | 580.00 |
| (iv) | Vervanging van verlore/beskadigde AVM-kaart | 16.67 | 2.33 | 19.00 |
| (v) | Elektriese sleutels (per sleutel) | 22.81 | 3.19 | 26.00 |
| (vi) | Die meterkas en/of die "ready board" is die verantwoordelikheid van die eienaar | | | |
| 4.5 | <u>Beskadiging van Raadseiendom:</u> Werklike koste van materiaal, arbeid en masjinerie plus 'n 15% administrasiefooi (Plus BTW) of soos genoem in 4.2(ii) hierbo | | | |
| 4.6 | <u>Spesiale Afsluitings / meterlesings:</u> | 278.95 | 39.05 | 318.00 |
| 4.7 | <u>Wanbetalers-/heraansluitingskoste:</u> | | | |
| (i) | By afsluiting weens wanbetaling van dienster rekening (na-ure: bogemeide tarief x 4) | 269.30 | 37.70 | 307.00 |

(No repairs will be done by the Municipality on demand of the consumer electrical network after the electrical meter has been installed. The consumer must contact a private contractor in this regard.)
Take note that the maintenance of the meterbox is the owners responsibility

(ii) Upgrading of demand in supply – Phase and/or Amp.
All upgrades must first be approved by the electricity department. Does not apply to informal homes or homes that are funded by INEP until full connection fees are paid.

(iii) Down-sizing of demand in supply – Phase and/or Amp (minimum 20 Amp, single phase) (not more than once in a financial year)

(iv) Replacement of lost/damaged AVM-card

(v) Electrical keys (per key)

(vi) The meter box and/or the ready board is the owners responsibility

4.5 Damage to Council property:
Actual cost of material, labour and machinery plus a 15% administrative fee (plus VAT) or as mentioned in 4.2(ii) above

4.6 Special disconnections / meter readings:

4.7 Default payment / reconnection fees:

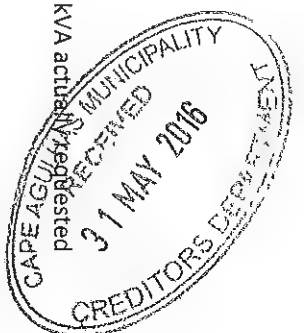
(i) By blocking of service upon defaulting of payment for services (after hours: the above fee x 4)

| | | | | | | |
|---------|--|------------------|-------|--------|---------|--|
| (ii) | By heraansluiting (nuwe verbruiker na tydelike afsluiting) (na-ure: bogemelde tarief x 4) | 87.72 | 12.28 | 100.00 | (ii) | Upon re-connection (new consumer after temporary disconnection) (after hours: the above fee x 4) |
| 4.8 | <u>Verbruikersdeposito's: Elektrisiteit:</u> | | | | 4.8 | <u>Consumer deposits: Electricity:</u> |
| (i) | Grootmaatverbruikers en besigheidspersonele: - 'n Bankwaarborg of kontantdeposito gelykstaande aan twee (2) maande se elektrisiteitsrekening met 'n minimum deposito gelykstaande aan die deposito soos vasgestel in (ii) hierna. | | | | (i) | Bulk consumers and business sites: - A bank guarantee or cash deposit equal to two (2) month's Electricity account with a minimum deposit as set out in (ii) below. |
| (ii) | Residensiële persele Die deposito in (i) en (ii) hierbo word verdubbel waar 'n aansoeker insolvent of onder administrasie is. | 700.00 | | | (ii) | Residential sites In cases where the applicant is insolvent or under administration, double the deposit in (i) and (ii) above, is payable. |
| (iii) | Deposito-opbataling by wanbetaling van rekening waar 'n verbruiker aanspreeklik gehou word vir die betaling van 'n wanbetalersfooi soos op snylysdatum: - Residensiële persele - Alle ander verbruikers {met dien verstande dat die deposito-opbataling betaalbaar sal wees totdat die verbruiker se deposito gelykstaande is aan minstens twee (2) maande se rekening, met 'n minimum van die standaard deposito soos vasgestel in (ii) hierbo}. | 100.00 252.00 | | | (iii) | Increase in deposit payment in cases where the consumer is held responsible for the payment for a default fee as on default payment list: - Residential sites - All other consumers {Provided that the increase in deposit payment is payable until the consumer's deposit is equal to at least two (2) months' electricity account, with a minimum of the standard deposit in (ii) above}. |
| | Geen deposito op pre-paid meters word verlang nie. Gelde soos vasgestel in 4.1 tot 4.8 hierbo, is streng vooruitbetaalbaar. | | | | | No deposit on pre-paid meters. Fees as set out in 4.1 to 4.8 above is payable in advance. |
| 4.9 | <u>Gelde vir die verskaffing van elektrisiteit</u> | | | | 4.9 | <u>Fees for electricity supply</u> |
| 4.9.1 | <u>Tarief A: Grootmaatverbruikers</u> | | | | 4.9.1 | <u>Tariff A: Bulk consumers</u> |
| 4.9.1.1 | <u>Tarief A1 (11 000V Hoogspanning):</u> | | | | 4.9.1.1 | <u>Tariff A1 (11 000V)</u> |
| (i) | Besikikbaarheidsgelde: Per kVA werklik aangevra {Tarief uitgesluit by (ii) hieronder} | 5.55 | 0.78 | 6.33 | (i) | Availability fee: Demand charge per kVA actually requested {Tariff excluded from (ii) hereafter} |
| (ii) | Per kVA werklik gebruik per maand {Tarief soos in (i) hierbo reeds uitgesluit} | 91.59 | 12.82 | 104.41 | (ii) | Per actual KW consumed per month {Demand tariff as in (i) above, already excluded} |



| | | | | |
|---------|---|---------|---------|---------|
| (iii) | Energieprys (C/kWh verbruik) | 0.64760 | 0.09066 | 0.73826 |
| 4.9.1.2 | <u>Tarief A2 (380/220V Laagspanning):</u> | | | |
| (i) | Besikbaarheidsgelede: Per kVA werklik aangevra {Tarief uitgesluit by (ii) hieronder} | 5.55 | 0.78 | 6.33 |
| (ii) | Per kVA werklik gebruik per maand {Aanvaagtariet soos in (i) hierbo reeds uitgesluit} | 118.56 | 16.60 | 135.16 |
| (iii) | Energieprys (C/kWh verbruik) | 0.64760 | 0.09066 | 0.73826 |
| 4.9.2 | <u>Tarief B: Kleinragverbruikers (Beslghede en eastehuise Ingesluit):</u> | | | |
| | <i>Kleinragverbruikers word 'n maksimum aanvraag van 50 kVA (80Amp) toegestaan waarna die verbruiker op sy eie koste oorgeskakel sal word na 'n grootmaat-verbruiker.</i> | | | |
| (i) | Besikbaarheidsfooi (per meteraan-sluiting): | | | |
| | - Enkefase per Amp | 8.70 | 1.22 | 9.92 |
| | Energieprys (C/kWh verbruik): | | | |
| | - Per kWh | 1.24090 | 0.17373 | 1.41463 |
| | - Drie-fase per Amp | 24.75 | 3.47 | 28.22 |
| | Energieprys (C/kWh verbruik): | | | |
| | - per kWh | 1.24090 | 0.17373 | 1.41463 |
| (ii) | Voorafbetaalde meter | 1.60160 | 0.22422 | 1.82582 |
| | Slegs tot maksimum aanvraag van 20 Amp - Enkefase | | | |
| (iii) | Bo 20 Amp | | | |
| | Besikbaarheidsfooi bo 20 Amp | | | |
| | Enkefase per Amp | 8.70 | 1.22 | 9.92 |
| | Drie-fase per Amp | 21.61 | 3.03 | 24.64 |
| | Energieprys (c/kWh verbruik) | 1.24090 | 0.17373 | 1.41463 |

| | | | | |
|---------|---|--|--|--|
| (iii) | Energy price (c/kWh consumed) | | | |
| 4.9.1.2 | <u>Tariff A2 (380/220V):</u> | | | |
| (i) | Availability Fee: Demand charge per kVA actually requested {Tariff excluded from (ii) hereafter} | | | |
| (ii) | Per actual KW consumed per month {Demand tariff as in (i) above, already excluded} | | | |
| (iii) | Energy Price (c/kWh consumption) | | | |
| 4.9.2 | <u>Tariff B: Small consumer (Businesses, Including guest houses)</u> | | | |
| | <i>Small electricity consumers can apply for a maximum of 50 KW (80 Amp) after which the consumer can change over to a bulk consumer at his/her own cost.</i> | | | |
| (i) | Availability fee (per meter connection): | | | |
| | - Single phase per Amp | | | |
| | Energy price (c/kWh consumption): | | | |
| | - per kWh | | | |
| | - Triple phase per Amp | | | |
| | Energy price (c/kWh consumption): | | | |
| | - per kWh | | | |
| (ii) | Pre-paid meter | | | |
| | Only for maximum supply demand of 20 Amp – single phase | | | |
| (iii) | Over 20 Amp | | | |
| | Availability fee above 20 Amp | | | |
| | Single Phase per Amp | | | |
| | Triple phase per Amp | | | |
| | Energy price (c/kWh consumption) | | | |



Die kooppewys verval na 3 maande met geen vervanging

4.9.3 Tarief C1: Huishoudelik (konvensionele meters)

Slegs tot MAKSIMUM aanvraag van 20 Amp-

(i) Enkelfase

Energieprys (c/kWh verbruik):

| | | | |
|--------------------------|---------|---------|---------|
| - 1 tot 50 kWh | 0.95363 | 0.13351 | 1.08714 |
| Bo 50,1 kWh tot 350 kWh | 1.14689 | 0.16056 | 1.30745 |
| Bo 350,1 kWh tot 600 kWh | 1.60085 | 0.22412 | 1.82497 |
| Bo 600 kWh | 1.80686 | 0.25296 | 2.05982 |

50kWh gratis per maand vir arm huishoudings soos per register – nie oordraagbaar nie. Verval indien aanvraag gewysig word vanaf 20 amp.

(ii) Besikbaarheidsfooi (per metaaraanluiting)

(Geen beskikbaarheidsfooi vir 20 amp aansluiting

- Enkelfase per Amp (Maksimum 70 Amp)

- Drie-fase per Amp (Maksimum 60 Amp/fase)

(iii) Energieprys (c/kWh verbruik)

| | | | |
|----------------------------|---------|---------|---------|
| - 1 tot 50 kWh | 0.84925 | 0.11890 | 0.96815 |
| - Bo 50,1 kWh tot 350 kWh | 1.09000 | 0.15260 | 1.24260 |
| - Bo 350,1 kWh tot 600 kWh | 1.54677 | 0.21655 | 1.76332 |
| - Bo 600 kWh | 1.83762 | 0.25727 | 2.09489 |

50 kWh gratis per maand vir arm huishoudings soos per register – nie oordraagbaar nie. Verval indien aanvraag gewysig word vanaf 20 amp.

4.9.4 Tarief C2: Huishoudelik (voorafbetaalde meters)

Slegs tot MAKSIMUM aanvraag van 20 Amp -

(i) Enkelfase

Energieprys (c/kWh verbruik):

| | | | |
|--------------------------|---------|---------|---------|
| - 1 tot 50 kWh | 0.95363 | 0.13351 | 1.08714 |
| Bo 50,1 kWh tot 350 kWh | 1.14689 | 0.16056 | 1.30745 |
| Bo 350,1 kWh tot 600 kWh | 1.60085 | 0.22412 | 1.82497 |
| Bo 600 kWh | 1.80686 | 0.25296 | 2.05982 |

The purchase voucher expires after 3 months without any refund

4.9.3 Tariff C1: Domestic (conventional meters)

Only for MAXIMUM supply demand of 20 Amp -

(i) Single phase

Energy price (c/kWh consumption)

| | | | |
|----------------------------|---------|---------|---------|
| - 1 to 50 kWh | 0.95363 | 0.13351 | 1.08714 |
| Above 50,1 kWh to 350 kWh | 1.14689 | 0.16056 | 1.30745 |
| Above 350,1 kWh to 600 kWh | 1.60085 | 0.22412 | 1.82497 |
| Above 600 kWh | 1.80686 | 0.25296 | 2.05982 |

50kWh free for indigent households as per register – not transferable. Expires when demand increases from 20 amp.

(i) Availability fee (per meter connection)

- Single phase per Amp (maximum 70 amp)
- Triple phase per Amp (Maximum 60 Amp/phase)

Energy price (c/kWh consumption)

| | | | |
|------------------------------|---------|---------|---------|
| - 1 to 50 kWh | 0.84925 | 0.11890 | 0.96815 |
| - Above 50,1 kWh to 350 kWh | 1.09000 | 0.15260 | 1.24260 |
| - Above 350,1 kWh to 600 kWh | 1.54677 | 0.21655 | 1.76332 |
| - Above 600 kWh | 1.83762 | 0.25727 | 2.09489 |

50 kWh free for indigent households as per register – not transferable. Expires when demand increases from 20 amp.

4.9.4 Tariff C2: Domestic (pre-paid meters)

Only for MAXIMUM supply demand of 20 Amp -

(i) Single phase

Energy price (c/kWh consumption)

| | | | |
|----------------------------|---------|---------|---------|
| - 1 to 50 kWh | 0.95363 | 0.13351 | 1.08714 |
| Above 50,1 kWh to 350 kWh | 1.14689 | 0.16056 | 1.30745 |
| Above 350,1 kWh to 600 kWh | 1.60085 | 0.22412 | 1.82497 |
| Above 600 kWh | 1.80686 | 0.25296 | 2.05982 |



50kWh gratis per maand vir armhoudings soos per register – nie oordraagbaar nie. Verval indien aanvraag gewysig word vanaf 20 amp.

Die kooppewys verval na 3 maande met geen vervanging.

(ii)

Besikbaarheidsfooi (bo 20 Amp maks. Aanvraag)

- Van toepassing op alle meters, ongeag wanneer die meter geïnstalleer is.
- Enkelfase per Amp
- 3 Fase

| | | |
|-------|------|-------|
| 5.84 | 0.82 | 6.66 |
| 16.29 | 2.28 | 18.57 |

Energieprys (c/kWh) verbruik:

| | | | |
|--------------------------|---------|---------|---------|
| - 1 tot 50 kWh | 0.84925 | 0.11890 | 0.96815 |
| Bo 50,1 kWh tot 350 kWh | 1.09000 | 0.15260 | 1.24260 |
| Bo 350,1 kWh tot 600 kWh | 1.54677 | 0.21655 | 1.76332 |
| Bo 600 kWh | 1.83762 | 0.25727 | 2.09489 |

50 kWh gratis per maand vir armhoudings soos per register – nie oordraagbaar nie

Verval indien aanvraag gewysig word vanaf 20 amp.

Die kooppewys verval na 3 maande met geen vervanging

Indien daar nie vir die aansluiting betaal is nie kan die Amp eers verhoog word na betaling van die volle aansluitingsfooi.

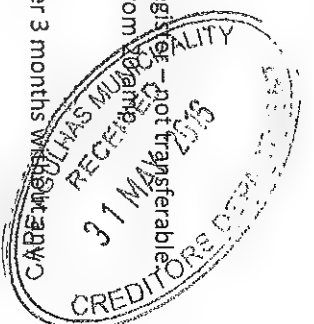
(alle informele en HOP huise wat deur die Raad of INEP fondse gratis gedoen is)

4.9.5

Tarief D: Openbare skole/koshuise en liefdadigheids- /welsynsorganisasies

Slegs van toepassing op persele wat uitsluitlik vir bogemelde doeleindes aangewend word:

50kWh free for indigents as per register – not transferable
Expires when demand increases from 20amps
The purchase voucher expires after 3 months without refund.



(ii)

Availability fee (above 20 Amp supply demand)

- For all meters, regardless when the meter was installed.
- Single phase per Amp

Energy price (c/kWh consumption)

| | | | |
|---------------|----------------------------|----------------------------|---------------|
| - 1 to 50 kWh | Above 50,1 kWh tot 350 kWh | Above 350,1 kWh to 600 kWh | Above 600 kWh |
|---------------|----------------------------|----------------------------|---------------|

50 kWh free for indigents as per register..

Expires when demand increases from 20 amp.

The purchase voucher expires after 3 months without any refund

Where the connection fee has not been settled, the Amp can only be increased once the full connection fee has been received

(all informal and RDP houses done for free by Council or INIEP funds)

4.9.5

Tariff D: Public schools/hostels/charity and welfare organisations

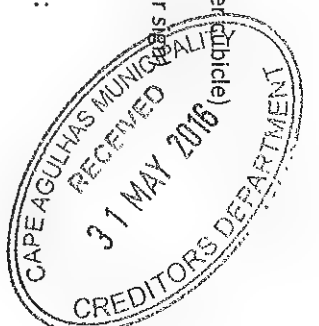
Only applicable to sites which are used solely for the above-mentioned purposes:

| | | | | | | |
|-------|---|--------------------|--------------------|--------------------|-------|---|
| (i) | Besikbaarheidsfooi (per metaaraansluiting): - Enkelfase per Amp - Drie-fase per Amp | 8.70 21.61 | 1.22 3.03 | 9.92 24.64 | (i) | Availability fee (per meter connection): - Single phase per Amp - Triple phase per Amp |
| (ii) | Energieprys (c/kWh verbruik) - per kWh | 1.24090 | 0.17373 | 1.41463 | (ii) | Energy price (c/kWh consumption) - per kWh |
| (iii) | Voorafbetaalde meter Tot 'n MAXIMUM aanvraag van 20 Amp – Enkelfase | 1.60160 | 0.22422 | 1.82582 | (iii) | Pre-paid meter Only for MAXIMUM supply demand of 20 Amp – Single phase |
| (iv) | Voorafbetaalde meter bo 20 Amp Besikbaarheidsfooi soos in 4.9.5(i) Energieprys soos 4.9.5(ii) | | | | (iv) | Pre-paid above 20 Amp Availability fees as in 4.9.5(i) Energy price as in 4.9.5(ii) |
| | Die koopprijs verval na 3 maande met geen vervanging | | | | | The purchase voucher expires after 3 months without any refund |
| 4.9.6 | <u>Tarief E: Landbouhoeves /-sonering</u> <i>Slegs van toepassing op persele wat uitsluitlik vir bogemelde doeleindes gesoneer en aangewend word</i> | | | | 4.9.6 | <u>Tariff E: Agricultural smallholdings/-zoning</u> <i>Only applicable to premises used solely for the above- mentioned purposes and zoning</i> |
| (i) | Besikbaarheidsfooi (per metaaraansluiting) - Enkelfase per Amp - Drie-fase per Amp | 5.40 16.20 | 0.76 2.27 | 6.16 18.47 | (i) | Availability fee (per meter connection) - Single phase - Triple phase |
| (ii) | Energieprys (c/kWh verbruik) - per kWh - Voorafbetaalde meter Slegs tot MAXIMUM aanvraag van 20 Amp – Enkelfase | 1.24090 1.60160 | 0.17373 0.22422 | 1.41463 1.82582 | (ii) | Energy price (c/kWh consumption) - per kWh - Pre-paid meter Only for MAXIMUM supply demand of 20 Amp – Single phase |
| (iii) | Bo 20 Amp Besikbaarheidsfooi bo 20 Amp soos in 4.9.6(i) - Energieprys (c/kWh verbruik) Die koopprijs verval na 3 maande geen vervanging | 1.24090 | 0.17373 | 1.41463 | (iii) | Over 20 Amp Availability fee above 20 Amp as in 4.9.6(i) - Energy price (c/kWh consumption) The purchase voucher expires after 3 months without any refund |
| 4.9.7 | <u>Tarief F: Diverse Tariewe</u> | | | | 4.9.7 | <u>Tariff F: Sundry Tariffs</u> |



| | | | | |
|--------|---|--------------------|--------------------|--------------------|
| (i) | Telefoonhokkies (per maand/hokkie) | 55.00 | 7.70 | 62.70 |
| (ii) | Advertensietekens (per maand/teken) | 147.61 | 20.67 | 168.28 |
| (iii) | Kerktoering | 92.00 | 12.88 | 104.88 |
| (iv) | Sportklubs: per kWh verbruik - konvensionele meter - voorafbetaalde meter | 1.38980 1.38980 | 0.19457 0.19457 | 1.58437 1.58437 |
| (v) | Tydlike aansluiting (Asla, Vodacom torings & ander instansies) | 1.60125 | 0.16244 | 1.32269 |
| (vi) | Elektrisiteitspunt op publieke oop ruimtes per dag per punt | | | 45.00 |
| (vii) | Elektrisiteitspunt sleuteldeposito | | | 130.00 |
| (viii) | Digger/Loader per uur | 400.00 | 56.00 | 456.00 |
| (ix) | High-up/Cherry picker per uur | 415.00 | 58.10 | 473.10 |
| (x) | Kraan vrasmotor per uur | 680.00 | 95.20 | 775.20 |
| (xi) | 40 kVa kragopwekker per uur - Vaste koste vir op- & ontkoppel | 100.00 | 14.00 | 114.00 550.00 |
| (xii) | 60 kVa kragopwekker per uur - Vaste koste vir op- & ontkoppel | 110.00 | 15.40 | 125.40 550.00 |
| 4.9.8 | <u>Tarief G: Municipale Doeleindes</u> | | | |
| (i) | - per kWh | 1.24087 | 0.17372 | 1.41459 |
| 4.9.9 | <i>Die beskikbaarheidsfooi soos voorgeskryf, word gehef ten opsigte van elke afsonderlike elektrisiteitsaansluiting of erf.</i> | | | |

| | | | | |
|--------|---|--|--|--|
| (i) | Telephone cubicles (per month/per cubicle) | | | |
| (ii) | Advertising signs (per month) / per sign | | | |
| (iii) | Church Tower | | | |
| (iv) | Sportklubs: per kWh consumption: - conventional meter - pre-paid meter | | | |
| (v) | Temporary connection (Asla, Vodacom towers & other institutions) | | | |
| (vi) | Electricity point on public open spaces per day per point | | | |
| (vii) | Electricity key deposit | | | |
| (viii) | Digger/Loader per hour | | | |
| (ix) | High-up/Cherry picker per hour | | | |
| (x) | Crane truck per hour | | | |
| (xi) | 40 kW generator per hour - Fixed cost for connection and disconnection | | | |
| (xii) | 60 kW generator per hour - Fixed cost for connection and disconnection | | | |
| 4.9.8 | <u>Tariff G: Municipal Usage</u> | | | |
| (i) | - per kWh | | | |
| 4.9.9 | <i>The availability fee as prescribed, is levied for each separate electricity connection or erf.</i> | | | |



Indien twee of meer geboue of strukture op dieselfde erf net deur een meter-aansluiting van elektrisiteit voorsien word, word die geregistreerde eienaar van sodanige eiendom aanspreeklik gehou vir die betaling van die voorgeskrewe gelde.

Waar 'n meter ter eniger tyd gedurende die maand op 'n eiendom geïnstalleer word, word die beskikbaarheidsfooi vir sodanige maand en die hoeveelheid elektrisiteit wat vir sodanige maand gebruik word, bereken op die grondslag dat enige deel van die maand as een maand beskou word.

Die gratis toekenning van 50 kWh per maand (huishoudelik soos in 4.9.3 en 4.9.4 hierbo bepaal) word slegs toegestaan per gemeterde verbruikerspunt en die ongebruikte gedeelte van dié 50 kWh per maand, sal nie oordraagbaar wees na 'n daaropvolgende maand nie. Verval indien aanvraag gewysig word vanaf 20 amp

5. BESKIKBAARHEIDSGELDE

** Hierdie tariewe is nie van toepassing op eiendomme van die Raad nie tensy

sodanige eiendom verhuur word, in welke geval die Huurder aanspreeklik is vir die betaling van die toepaslike gelde.

** Begraafplase in privaat besit word vrygestel van die betaling van ondergemelde gelde, onderhewig daaraan dat die betrokke eiendom uitsluitlik vir dié doel aangewend word, tensy 'n elektriese-, water- en/of rioolaansluiting bestaan, in welke geval die toepaslike voorgeskrewe fooie betaalbaar is.

5.1 Ongeboude eiendomme:

Die onderstaande maandelikse gelde is betaalbaar deur die geregistreerde eienaar van 'n ongeboude eiendom, en in die geval van persele wat van die Raad gehuur word, die huurder van sodanige perseel, wat nie by die Raad se elektrisiteitstoeverstelsel, watertoeverstelsel en die rioleringsnetwerk aangesluit is nie maar wat na die Raad se mening redelikerwys aldus aangesluit kan word, en deur die eienaar van die eiendom (huurder in geval van 'n raadseiendom) wat nie van die Raad se wulvisverwyderingsdiens en/of suigtenkpompiens (laasgenoemde in die geval van 'n ongeboude eiendom) gebruik maak nie, maar redelikerwys daarvan gebruik kan maak.

If more than one building or structure are situated on the same erf and are serviced by one common meter, the registered owner of the erf will be held accountable for the whole account.

If a meter is installed at any time of the month, the availability fee will be charged as if for a whole month – this is applicable to consumption as well.

The free units of 50 kWh allocated (domestic as described in 4.9.3 and 4.9.4 above) are only for a metered consumer point and the unused kWh units of the allocated 50 kWh per month may not be transferred to the next month. Expire if demand is amended from 20 amp

5. AVAILABILITY FEES

** These tariffs shall not apply to properties of the Council, unless such property is let by the Council, in which case the lessor will be liable to pay the prescribed tariffs.

** Private cemeteries will be exempted from the payment of the below-mentioned tariffs provided that the property is utilized solely for this purpose, except where an electrical-, water- and/or sewerage connection exists, in which case the prescribed tariffs will apply.

5.1 Vacant plots:

The below-mentioned monthly fees are payable by the registered owner of a vacant plot, as well as in the case of sites rented from the Council, by the lessor of the said site that is not connected to the Council's electricity-, water and/or sewerage supply network, but which in the opinion of the Council can be connected to said network, and by the owner of the property (lessor in the case of Council property) that does not make use of Council's refuse removal and/or septic tank pumping service.



| | | | | |
|-------|---|--------|-------|--------|
| 5.1.1 | <u>Elektrisiteitsbeskikbaarheidsgelde</u> | | | |
| (i) | Alle onbeboude individuele persele | 118.35 | 16.57 | 134.92 |
| 5.1.2 | <u>Waterbeskikbaarheidsgelde</u> | | | |
| (i) | Alle onbeboude individuele persele | 102.00 | 14.28 | 116.28 |
| 5.1.3 | <u>Rioolbeskikbaarheidsgelde</u> | | | |
| (i) | Alle onbeboude individuele persele | 78.00 | 10.92 | 88.92 |
| 5.1.4 | <u>Afvalverwyderingsbeskikbaarheidsgelde</u> | | | |
| (i) | Alle onbeboude individuele persele | 81.30 | 11.38 | 92.68 |
| 5.1.5 | <u>Suijtenk-/septiese tenk diens beskikbaarheidsgelde</u> | | | |
| (i) | (Slegs ten opsigte van beboude persele) Alle individuele beboude persele wat deur 'n sulg/septiese tenk bedien word) | 12.50 | 1.75 | 14.25 |

{Tariewe is nie van toepassing op erwe wat weens hul beperkte grootte ingevolge die dorpsaanlegskema/bouregulasies nie bebou kan word nie}

5.2 Beboude Eiendomme:

Indien die water-, elektrisiteitsvoevoer, riool- en/of vuilnisverwyderingsdiens na 'n eiendom wat aangesluit is, op versoek van 'n okkuppeerder of die eienaar van sodanige eiendom gestaak word omrede sodanige eiendom vir 'n bepaalde tyd of onbepaalde tydperk nie geokkuppeer of gebruik gaan word nie, moet die eienaar van sodanige eiendom aan die Raad die toepaslike dienstariewe soos in par. 1 en 2 en die beskikbaarheidsgelde soos in par 3 en 4 hierbo vasgestel, betaal vir elke maand of gedeelte van 'n maand wat sodanige eiendom nie aldus geokkuppeer of gebruik word nie.

6. INFRASTRUKTUURBYDRAES

** Die datum waarop betaling van die infrastruktuurbydraes gemaak word, sal die geldende tariewe bepaal.

Gelde is betaalbaar by aansoek om Klaringsertifikaat (Artikel 118 van Stelselwet)

** Infrastruktuurbydraes is betaalbaar deur:

| | | |
|-------|--|--|
| 5.1.1 | <u>Electricity Availability Fees</u> | |
| (i) | All individual vacant plots | |
| 5.1.2 | <u>Water availability fees</u> | |
| (i) | All individual vacant plots | |
| 5.1.3 | <u>Sewerage availability fees</u> | |
| (i) | All individual vacant plots | |
| 5.1.4 | <u>Refuse removal availability fees</u> | |
| (i) | All individual vacant plots | |
| 5.1.5 | <u>Septic / conservancy tank availability fees</u> | |
| (i) | (Only for plots with improvements) All individual plots serviced with a septic/conservancy tank | |

{Tariffs are not applicable on erven / plots that due to their size, cannot be built on in terms of the town zoning and building regulations}

5.2 Improved property

In instances where the water-, electricity, sewerage and/or refuse removal services are terminated on the request of the owner or occupant of the said site in cases where the site will not be occupied for a specified or unspecified period the owner of the site must pay to the Council the relevant service tariffs as set out in paragraph 1 and 2 as well as the availability fee set out in 3 and 4 above, for each month or part of a month that the site is not occupied or used.

6. INFRASTRUCTURE CONTRIBUTIONS

** The date on which payment of infrastructure contributions are made determines the tariffs applicable.

** Payment due on application for Clearance Certificate (Section 118 of Systems Act)

** Infrastructure contributions are payable by:



- Ontwikkelaars ten opsigte van elke erf;
 - ontwikkeling van hoë digtheids en/of groepbehuising, ten opsigte van elke gebou-eenheid;
 - by onderverdeling, ten opsigte van elke addisionele erf;
 - elke addisionele wooneenheid (maks. 120 m²) op 'n residensiële erf (verwys 6.5 hieronder).
- Die infrastruktuurbydrae word bereken ten opsigte van elke erf of elke gebou-eenheid wat op sodanige erf opgerig word/staan te word, watter een ookal die meeste is. In die geval van hoë digtheids- en/of groepsbehuising ontwikkelings, word die bydraes bereken by indiening van die bouplanne.

6.1 Residensiële en nie-residensiële erwe/geboue:

| | | | | |
|-------|------------------------------------|-----------|----------|-----------|
| (i) | Riolerings/-Sanitasiediens | 12 438.60 | 1 741.40 | 14 180.00 |
| (ii) | Vullisverwerking / reinigingsdiens | 1 692.98 | 237.02 | 1 930.00 |
| (iii) | Waterdiens | 9 149.12 | 1 280.88 | 10 430.00 |

6.2 Residensiële erwe / geboue

| | | | | |
|-----|---|----------|--------|----------|
| (i) | Elektrisiteitsdiens asook tweede wooneenheid en onderverdelings | 3 885.96 | 544.04 | 4 430.00 |
|-----|---|----------|--------|----------|

6.3 Nie-residensiële erwe / geboue:

- (i) Elektrisiteitsdiens: Die bydrae soos in 6.2(i) hierbo is ten opsigte van elke 4,0 kVA van die verklaarde maksimum aanvraag waarvoor aansoek gedoen word

- 6.4 Waar 'n elektrisiteitsverbruiker aansoek doen vir 'n toevoer van meer as een (1) MVA, sal bogemelde elektrisiteitsbydrae nie betaalbaar wees nie. Die toepaslike bydrae soos deur die Raad se Raadgewende Ingenieurs bereken, sal in hierdie geval betaalbaar wees.

6.5 Infrastruktuurbydraes vir oprigting van 'n tweede

wooneenheid:



- Developers, in respect of each plot;
- development of high density and/or group housing, in respect of each building unit;
- each subdivision, in respect of each additional plot;
- each additional housing unit (max. 120 m²) on a residential plot (refer 6.5 below);

The infrastructure contribution will be calculated in respect of each erf or each additional building unit to be erected on such plot, whichever is the greatest. In the case of high density and/or group housing developments, the contribution will be calculated when building plans are submitted.

6.1 Residential and non-residential plots/buildings:

| | | |
|-------|---------------------------------------|--|
| (i) | Sewerage/Sanitation service | |
| (ii) | Refuse processing / cleansing service | |
| (iii) | Water Service | |

6.2 Residential plots / buildings

- (i) Electricity service as well as second dwellings and subdivision

6.3 Non-residential plots/buildings:

- (i) Electricity service: the contribution stated in 6.2(i) above is in respect of each 4,0 kVA of the declared maximum demand applied for.

- 6.4 When an electricity user applies for supply of more than one (1) MVA, the above-mentioned electricity contribution is not payable. In such case, the relevant contribution as calculated by the Council's Consulting Engineers will be payable.

6.5 Infrastructure contribution: Erection of an additional housing unit:

Onderstaande infrastruktuurbydrae is betaalbaar by die goedkeuring van 'n vergunningsgebruik vir die oprigting van 'n addisionele wooneenheid (maks. 120²) op 'n residensiële erf

(en betaalbaar voor konstruksie begin):

| | <u>Tariewe BTW incl / Tariffs incl</u> | <u>VAT</u> |
|---|--|------------|
| - tot 50 m ² vloeroppervlak: gelykstaande aan | 20% van/of 6.1 en/and 6.2 | |
| - 51 m ² tot 80 m ² vloeroppervlak: gelykstaande aan | 30% van/of 6.1 en/and 6.2 | |
| - 81 m ² tot 120 m ² vloeroppervlak (maks.): gelykstaande aan | 50% van/of 6.1 en/and 6.2 | |

6.6.1 Ontwikkelaars moet die totale koste dra van die uitbreiding/opgradering van eksterne dienste wat nodig is om in die dienste-behoeftes van die spesifieke ontwikkeling te kan voorsien volgens die Raad se spesifikasies; en

6.6.2 Waar ontwikkelaars die totale toepaslike bykomende uitbreiding en/of opgradering van die eksterne infrastruktuur tot bevestiging van die Raad aangebring het, sal die infrastruktuurbydrae dienoreenkomstig verminder word; met dien verstande dat die vermindering beperk word tot 'n bedrag gelykstaande aan die totale bydrae(s) betaalbaar.

6.7 Rioolskema ontwikkelingsbydrae: Waenhuiskrans, Struisbaai, L'Agulhas en

Suiderstrand:

| | | | |
|---|----------|----------|----------|
| Ten opsigte van alle nuwe ontwikkelings en by onder-verdeling van bestaande erwe, 'n ontwikkelingsbydrae vir die daarstelling van 'n rioleringsnetwerk: per erf | 8 052.63 | 1 127.37 | 9 180.00 |
|---|----------|----------|----------|

6.8 Infrastruktuurbydraes word gestort in die Raad se Infrastruktuurreserwefonds en dié gelde sal, soos en wanneer nodig, slegs aangewend word vir die uitbreiding/opgradering van die eksterne infrastruktuur van riolering/sanitasie-, vuilverwerking/reinigings-, water- en elektrisiteitsdienste.

7. HEFFINGS VIR MEESTERBEPLANNING VAN WATERDIENSTE:

An infrastructure contribution equal to the following, is payable upon approval of a concessionary use of the erection of an additional housing unit (max. 120 m²) on a residential plot (and payable before construction starts):

- up to 50 m²: equal to
- 51 m² up to 80 m²: equal to
- 81 m² up to 120 m² (max.): equal to

6.6.1 Developers are to bear the total cost of the extension/upgrading of external services required to meet the service needs of the specific development according to Council specifications, and

6.6.2 Once developers have completed the total applicable additional extension and/or upgrading of the external infrastructure to the Council's satisfaction, the infrastructure contributions will be reduced accordingly; provided that the reduction is limited to the total amount of the contribution(s) payable.

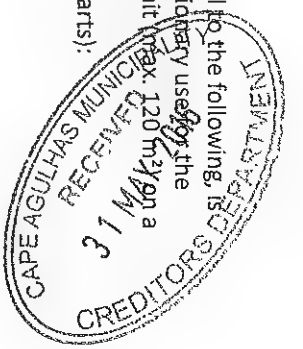
6.7 Sewerage development contribution: Waenhuiskrans, Struisbaai, L'Agulhas and Suiderstrand:

Suiderstrand:

| | | | |
|---|--|--|--|
| New developments and upon subdivision of existing plots; a development contribution for the establishment of a sewerage network: per plot | | | |
|---|--|--|--|

6.8 Infrastructure contribution are deposited into the Council's Infrastructure Reserve Fund and these monies will, as and when necessary, only be utilized for the extension or upgrading of the external infrastructure of sewerage/ sanitation, refuse processing and cleansing, water and electricity services.

7. LEVIES FOR MASTER PLANNING OF WATER SERVICES:



Heffings betaalbaar deur ontwikkelaars vir meester-beplanning van waterdienste waar die ontwikkeling uit meer as vyf (5) erwe bestaan/sal bestaan, en betaalbaar by indiening van sodanige aansoek:

| | | | |
|----------------------|-----------|----------|-----------|
| - 6 tot 10 erwe | 5 289.47 | 740.53 | 6 030.00 |
| - 11 tot 25 erwe | 8 815.79 | 1 234.21 | 10 050.00 |
| - 26 tot 50 erwe | 12 438.60 | 1 741.40 | 14 180.00 |
| - 51 tot 100 erwe | 14 131.58 | 1 978.42 | 16 110.00 |
| - 101 tot 250 erwe | 15 947.37 | 2 232.63 | 18 180.00 |
| - 251 tot 500 erwe | 17 631.58 | 2 468.42 | 20 100.00 |
| - 501 tot 2000 erwe | 20 842.11 | 2 917.89 | 23 760.00 |
| - 2001 tot 5000 erwe | 22 570.18 | 3 159.82 | 25 730.00 |
| - 5001 en meer erwe | 24 184.21 | 3 385.79 | 27 570.00 |

**8. EIENDOMSBELASTING & BOUKLOUSULE /
GELIKWIDEERDE SKADEVERGOEDING**

| | | | | | |
|--------|--|---|----------|---|----------|
| (i) | Residensieel Ontwikkeld | R | 0.006541 | R | 0.006541 |
| (ii) | Residensieel Vakant (bouklousules) | | 0.006541 | | 0.006541 |
| (iii) | Besigheid en Kommersieel | | 0.006826 | | 0.006826 |
| (iv) | Industrieel | | 0.006826 | | 0.006826 |
| (v) | Organisasies tot voordeel van die gemeenskap | | 0.001636 | | 0.001636 |
| (vi) | Staatsbesit | | 0.006826 | | 0.006826 |
| (vii) | Landbou – bona fide | | 0.001636 | | 0.001636 |
| (viii) | Landbou - Residensieel | | 0.006541 | | 0.006541 |
| (ix) | Landbou – Besigheid en Kommersieel | | 0.006826 | | 0.006826 |
| (x) | Landbou - Ander | | 0.006541 | | 0.006541 |
| (xi) | Ander | | 0.006541 | | 0.006541 |

- 2 **Bona fide landbou eiendomme [verwys (vii) hierbo]:**
Bona fide landbou eiendomme word beperk tot daardie eiendomme wat vir bona fide landboudoeleindes gebruik word en waar hoofsaaklik alledaagse landboubedrywighede plaasvind as primêre inkomstebron vir die boer – die onus rus op die eienaar om afdoende bewys daarvan aan die Raad te leë

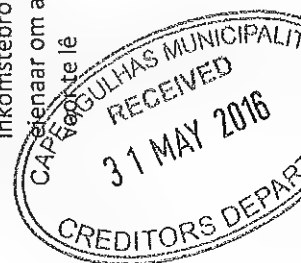
Levies betaalbaar by ontwikkelaars vir meester-beplanning van waterdienste waar die ontwikkeling uit meer as vyf (5) plots bestaan/sal bestaan, en betaalbaar by indiening van sodanige aansoek:

| | | | |
|-----------------------|-----------|----------|-----------|
| - 6 tot 10 plots | 5 289.47 | 740.53 | 6 030.00 |
| - 11 tot 25 plots | 8 815.79 | 1 234.21 | 10 050.00 |
| - 26 tot 50 plots | 12 438.60 | 1 741.40 | 14 180.00 |
| - 51 tot 100 plots | 14 131.58 | 1 978.42 | 16 110.00 |
| - 101 tot 250 plots | 15 947.37 | 2 232.63 | 18 180.00 |
| - 251 tot 500 plots | 17 631.58 | 2 468.42 | 20 100.00 |
| - 501 tot 2000 plots | 20 842.11 | 2 917.89 | 23 760.00 |
| - 2001 tot 5000 plots | 22 570.18 | 3 159.82 | 25 730.00 |
| - 5001 en meer plots | 24 184.21 | 3 385.79 | 27 570.00 |

8. RATES & BUILDING CLAUSE / LIQUIDATED RE-IMBURSEMENTS

| | | | |
|--------|--|--|--|
| (i) | Residensiaal Ontwikkeld | | |
| (ii) | Residensiaal Vakant (Building Clauses) | | |
| (iii) | Business & Commercial | | |
| (iv) | Industrial | | |
| (v) | Public Benefit Organisations | | |
| (vi) | State owned | | |
| (vii) | Agricultural – Bona fide | | |
| (viii) | Agricultural - Residential | | |
| (ix) | Agricultural – Business & Commercial | | |
| (x) | Agriculture - Other | | |
| (xi) | Other | | |

- 2 **Bona fide agricultural properties [refer par (vii) above]:**
Bona fide agricultural properties are limited to properties mainly utilized for ordinary daily agricultural purposes by a farmer(s) as the primary source of income for the farmer – the responsibility lies with the owner of the property to supply the Council with conclusive proof.



Kortings op eiendomsbelasting vir eiendomme soos in (i) hierbo:

Die toestaan van kortings is onderworpe aan die volgende perke en voorwaardes:

{Onderstaande R-skale is hersienbaar ooreenkomstig ouderdomspensioene (Staat-) soos van toepassing op 1 Julie van die betrokke boekjaar}:

- * Bruto Inkomste: vanaf R 0 tot R18 000 p.j.
{40% korting op (i) hierbo}
- * Bruto Inkomste: vanaf R18 001 tot R27 000 p.j.
{30% korting op (i) hierbo}
- * Bruto Inkomste: vanaf R27 001 tot R36 000 p.j.
{20% korting op (i) hierbo}
- Pensioenarisse ouer as 75 jaar
- * Bruto Inkomste: vanaf R 0 tot R18 240 p.j.
{40% korting op (i) hierbo}
- * Bruto Inkomste: vanaf R18 241 tot R27 360 p.j.
{30% korting op (i) hierbo}
- * Bruto Inkomste: vanaf R27 361 tot R36 480 p.j.
{20% korting op (i) hierbo}
- * Bruto Inkomste: R0 tot onbeperk p.j.
(10% korting op (i) hierbo)

En verder onderworpe daaraan dat:

- * aansoeke jaarliks voor/op 15 Mei van die voorafgaande boekjaar ingedien word;
- * die applikant(e) die geregistreerde alleenenaar/gesamentlike alleenenaars moet wees van die enkelresidensiële perseel waarop slegs een wooneenheid bestaan;
- * die applikant(e) die woning self bewoon;
- * die applikant(e) 60 jaar en ouer is op 1 Julie van die betrokke boekjaar;
- * waar die woning gesamentlik besit word (eggenotes), moet minstens een van die partye 60 jaar en ouer wees op 1 Julie van die betrokke boekjaar.

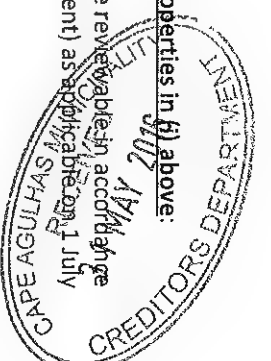
Rebate on property rates for properties in (i) above:

(The scales mentioned below are reviewable in accordance with old age pensions (Government) as applicable on 1 July for the said financial year

- * Income: R 0 to R18 000 p.a.
{40% rebate on (i) above}
- * Income: R18 001 to R27 000 p.a.
{30% rebate on (i) above}
- * Income: R27 001 to R36 000 p.a.
{20% rebate on (i) above}
- Pensioners older than 75 years
- * Income: R 0 to R18 240 p.a.
{40% rebate on (i) above}
- * Income: R18 241 to R27 360 p.a.
{30% rebate on (i) above}
- * Income: R27 361 to R36 480 p.a.
{20% rebate on (i) above}
- * Income: R0 to Unlimited p.a.
(10% rebate on (i) above)

Qualification for the above-mentioned rebates in (iv) above are subject to the following:

- * applications must be submitted before 15 May of the preceding financial year;
- * applicants must be the registered owner or joint owners of a single residential site with only one residential unit on it;
- * the applicant must reside on the premises;
- * the applicant must be 60 years or older on 1 July of the Financial Year;
- * where the property is jointly owned (spouses) at least one of the applicant(s) must be aged 60 years or older on 1 July of the financial year in question.



| | | | | | |
|------|---|--------------------|-----------------|--------------------|--|
| 4 | <p><u>Belasbare eiendom wat vir vrystelling van belasting kwalifiseer:</u></p> <p><i>Vrystelling van belasting word verleen ten opsigte van belasbare eiendom wat:</i></p> <p>Volgens die wet op eiendomsbelasting Wet no 6 van 2004 en soos vervat in die Belastingbeleid wat jaarliks hersien word.</p> | | | | <p>4</p> <p><u>Immovable property qualifying for exemption from rating:</u></p> <p><i>The following immovable property shall qualify for exemption from rating:</i></p> <p>According to the municipal property rates Act no 6 of 2004 and the Council's rates policy which is reviewed annually.</p> |
| 5 | <p>Voorseening vir redes (artikel 53(2) vir waardasie per erf. Slegs van toepassing op besware – nie appèlsake</p> | 342.11 | 47.89 | 390.00 | <p>5</p> <p>Reason for decisions regarding to objections Section 53(2) – Only objections not appeals</p> |
| 6 | <p>Herwaardasie versoek (artikel 78(1)(e) en (f)</p> <p>- Dorpsgebied</p> <p>- Landelike gebied</p> | 684.21 1 412.28 | 95.79 197.72 | 780.00 1 610.00 | <p>6</p> <p>Request for re-evaluation (Section 78(1)(e) and (f)</p> <p>- Township</p> <p>- Rural area</p> |
| 9. | <p><u>(i) "VERWYS NA TREKKER" – TJEKS, EN (ii) ELEKTRONIESE INBETALINGS</u></p> <p>Indien tjeks "verwys na trekker" van die bank terugontvang word, sal 'n administratiewe fooi van R200,00 onmiddellik teen die verbruiker/belastingbetaler se rekening gehef word en sal dié bedrag, plus die bedrag waarvoor die tjek aanvanklik uitgemaak was, op aanvraag betaalbaar wees. Toekomstige betalings sal slegs in kontant aanvaar word.</p> | | | | <p>9.</p> <p><u>(i) "REFER TO DRAWER" CHEQUES, AND (ii) ELECTRONIC PAYMENTS</u></p> <p>When a cheque marked "refer to drawer" is received from the Bank, an administrative fee of R200,00 will be levied against the rate payer's/consumer's account and this amount and the amount of the cheque is payable on demand. All future payments must be made in cash.</p> |
| (ii) | <p>Indien 'n foutiewe of geen verwysingsnommer verstrek word tydens elektroniese oorbetalings nie, sal 'n administratiewe fooi van R150,00 onmiddellik teen die verbruiker/belastingbetaler se rekening gehef word en dié bedrag sal op aanvraag betaalbaar wees.</p> | | | | <p>(ii)</p> <p>Where an incorrect reference number or no reference number was used for electronic payments, an administrative fee of R150,00 will be levied against the ratepayer's consumer's account and this amount is payable on demand.</p> |
| 10. | <p><u>BETALING VAN RENTE OP AGTERSTALLIGE REKENINGE</u></p> <p>Behoudens die bepaling van enige verordening wat in die Munisipale gebied van krag is of van enige ander Wet waar kragtens enige heffing of bedrag wat deur die Raad vasgestel is vir enige gerief, fasiliteit, vermaaklikheid, uitstalling, vertoning of anders, wat deur hom ingestel of verskaf is, verskuldig en betaalbaar word op 'n</p> | | | | <p>10.</p> <p><u>PAYMENT OF INTEREST ON OVERDUE ACCOUNTS</u></p> <p>Subject to the provisions of any by-law in force in the municipal area or any other law in terms of which any charge or fee fixed by the Council for any amenity, facility, entertainment, exhibition, performance or service established or</p> |



tydstip of binne 'n tydperk beoog by sodanige bepalinge, is enige sodanige heffing of bedrag verskuldig en betaalbaar voor of op die vervaldatum gespesifiseer in 'n rekening wat deur die raad uitgereik word.

(ii) Rente, bereken teen die prima uitleenkoers van die raad se bankier, plus een (1) persent, word verskuldig en betaalbaar op enige saldo wat uitstaande is na die vervaldatum soos gespesifiseer in enige rekening by paragraaf (i) beoog.

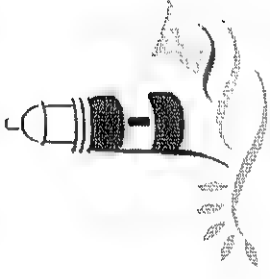
(iii) Vir die toepassing van paragraaf (ii) word 'n gedeelte van 'n maand geag 'n volle maand te wees.

provided by it shall become due and payable by a time or within a period contemplated by such provisions, any such charge or fee shall be due and payable on or before the due date specified in an account issued by the Council.

(ii) Interest, calculated at the prime rate of the Council's banker, plus one (1) percent, shall become due and payable on any balance outstanding after the date specified in any account contemplated by (i) above.

(iii) For the purposes of (ii) above a part of a month shall be deemed to be a month.

Note: If any discrepancies occur between the English and Afrikaans text of these tariffs, the Afrikaans text has preference and is applicable.



KAAP AGULHAS MUNISIPALITEIT
CAPE AGULHAS MUNICIPALITY
U MASIPALA WASECAPE AGULHAS

KAAP AGULHAS MUNISIPALITEIT / CAPE AGULHAS MUNICIPALITY

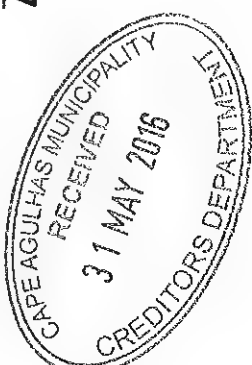
BYLAAG B / APPENDIX B: DIVERSE / SUNDRIES

T A R I E W E / T A R I F F S

2016/2017

*If any discrepancies occurs between the English and Afrikaans text of these tariffs,
the Afrikaans text has preference and is applicable.*





TARIEWE: 2016/17

| Inwoners van KAM / Inhabi- tants of CAM {14% BTW ing} | Nie- Inwoners Van KAM / Non-in- habitants of CAM {14% VAT incl} |
|---|--|
| R | R |

{VAT at 14% included}

TARIFFS: 2016/17

1.

BEGRAAFPLAASGEDE

Perseelkoste:

| | | |
|--|--------|--------|
| Enkelgrafperseel (per enkelgraf of ekstra-dieptegat) | 480.00 | 960.00 |
| Muur van herinnering – per steen (verassing) | 385.00 | 770.00 |

Nota:

- (a) Die grawe en heroopmaak van grafte en/of die voorsiening/vervanging van betonblokke word deur die oorlewende(s) en/of die begrafnisondernemer gereël en gedoen.
- (b) Geen vooruitbesprekings van grafte en/of Muur van Herinnering sal aanvaar word nie (UBK 28/09/2004)
- (c) Slegs enkelgrafte en dubbel diepte (8 voet) grafte sal toegeken word (UBK 28/09/2004)

2.

BIBLIOTEEKDIENSTE

Biblioteekboetes:

- (a) Verlore lenersakke/-kaarte:
Handstelsel (per sakke) 3.00
- (b) Gerekenariseer (per kaart) 13.00
- Boetegelde vir boeke, tydskrifte en laserskrywe (per week of gedeelte) 1.75 (Maks. R15.00)

1.

CEMETERY

Cost of sites:

- Single grave site (per single grave / extra deep grave)
- Memorial wall – per memorial plate (cremation)

Note:

- (a) The digging and opening of graves and/or the supply/ replacement of concrete blocks will be the responsibility of the deceased's surviving relatives and the undertaker.
- (b) No advance reservations for graves and/or Memorial Wall will be accepted.
- (c) Only single graves and single deeper graves (8 feet) will be allocated.

2.

LIBRARY SERVICES

Library Fines:

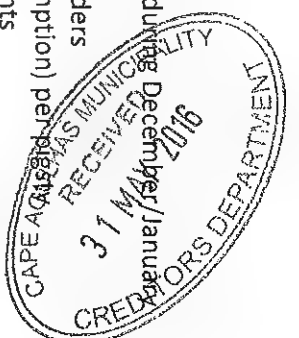
- (a) Lost membershipsleeves/cards:
Manual system (per sleeve)
- (b) Computerised system (per card)
Fine for books, magazines and CDs (per week or portion thereof)

| | | | | | |
|-----|--|--------------------------|-------------|-----|---|
| (c) | Boetegelde vir video's en dvd's (per dag) | 3.00 | (Maks. R20) | (c) | Fine for video's and DVDs (per day) |
| (d) | Fotostate (slegs van biblioteekmateriaal & skoolprojekte) | 1.00 | | (d) | Photocopies (of library material & school projects only) |
| (e) | Fotostate (van nie-biblioteekmateriaal) | 2.00 | | € | Photocopies (of non-library material) |
| (f) | Internetsoektogte (per bladsy) | 2.00 | | (f) | Internet searches (per page) |
| 2.2 | Bespreking van biblioteekmateriaal (per item) | 4.50 | | 2.2 | Reservation of library materiaal (per item) |
| 2.3 | Tydlike leners (besoekers) deposito (per boek) | 55.00 | | 2.3 | Temporary lenders (visitors) deposit (per book) |
| 2.4 | <u>Biblioteeksale (per geleentheid)</u> Kunsuitstallings, tentoonstellings, ens (vir winsbejag) vir meer as 5 uur/dag: | | | 2.4 | <u>Library Halls (per event / occasion – max 2 days)</u> Art exhibition, exhibitions etc (profit-orientated) for more than 5 hours/day: |
| | - plaaslike inwoners | 295.00 | | | - local residents |
| | - nie-plaaslik (huurders nie woonagtig in KAM) | 760.00 | | | - people not resident in Cape Agulhas Municipal area |
| | Kunsuitstallings, tentoonstellings, ens. (vir winsbejag) vir minder as 5 uur per dag: | | | | Art exhibition, exhibitions etc (profit-orientated) for less than 5 hours/day: |
| | - plaaslike inwoners | 155.00 | | | - local residents |
| | - nie plaaslik (huurders nie woonagtig in KAM) | 490.00 | | | - non-residents (not staying in CAM) |
| | Kunsuitstallings en tentoonstellings (opvoedkundig – nie vir winsbejag nie) | 115.00 | | | Art exhibition, exhibitions etc (educational, non-profit seeking) |
| | Welsyns- & diensorganisasies, sport-, kerkorganisasies en kerke | 115.00 | | | Charity and welfare organisations, sports-, church organisations and churches |
| 3. | <u>RAADSEIENDOMME: DIVERSE VERHURINGS</u> | | | 3. | <u>COUNCIL PROPERTY: SUNDRY HIRING / LETTING</u> |
| 3.1 | <u>Diverse verhurings:</u> | | | 3.1 | <u>Napier</u> |
| (a) | Weidingsregte per permit per erf | 190.00 | | (a) | Grazing rights per permit per erf |
| (b) | Meentgrond: weidings-/perdekampe per jaar | 515.00 | | (b) | Commonage: grazing/horse camps per year |
| (c) | Perdekamp (Napier): per perd per maand (maks. 2 perde per persoon) | 90.00 | | (c) | Horse camp (Napier): per month per horse (max. 2 horses per person) |
| (d) | <u>Skutgelde:</u> Per dag per perd, donkie, horingvee, volstruis of vark Per dag per skaap of bok Per dag per hond | 165.00 90.00 80.00 | | (d) | <u>Pound monies:</u> Per day per horse, donkey, horned animals, ostrich or pig Per day per sheep or goat Per day per dog |
| (e) | <u>Diverse verhurings:</u> | | Per maand | (e) | <u>Hiring: Sundries</u> |



| | | | |
|-----|--|----------|-------------------|
| | Smousstaanplekke | 115.00 | Per month |
| | Smousstaanplekke per dag | 35.00 | Per dag/day |
| | Smousstaanplekke in kUSDorpe gedurende Des/Januarie | 85.00 | Per dag/day |
| | Plaaslike mobiele smous | 1 035.00 | Per jaar/year |
| | Nie-plaaslike mobiele smous | 2 065.00 | Per dag/day |
| | Varkhokke (waterverbruik ingesluit) per varkhok | 55.00 | Per jaar/year |
| | Sirkus/vermaakparke en soortgelyke geleenthede | 190.00 | Per dag/day |
| | Raadsaal verhuur aan publiek | 200.00 | Per dag/day |
| | Raadsaal met kombuis aan publiek | 250.00 | Per dag/day |
| (f) | <u>Dorskrydingsfooie:</u> | | |
| | Nuwe kontrakte en by hernuwing van 'n kontrak: | | |
| | - 'n minimum jaarlikse fooi van | 175.00 | |
| 4. | <u>ADMINISTRASIE</u> | | |
| (a) | Waardasiesertifikaat (per sertifikaat) | 100.00 | |
| (b) | Uitklaringertifikaat (per sertifikaat) | 100.00 | |
| (c) | Rekenaardrukstukke (bv. Adreslyste, ens) | | {minimum R120} |
| | - per bladsy | 4.80 | |
| (d) | Fotostate (A4) – per afskrif | 2.90 | |
| (e) | Fotostate (A3) – per afskrif | 4.80 | |
| (f) | Fakse (per A4-bladsy) | 12.00 | |
| (g) | Verstreking van inligting: | | |
| | - ten opsigte van die nagaan van enige inhoudsopgawe van 'n rekening, register, ens. | 100.00 | |
| | - vir insae in enige akte, dokument of tekening of besonderhede in verband daarmee | 100.00 | |
| | - ten opsigte van die nasporing van inligting waarin gelde vir sodanige nasporing nie hierbo voorgeskryf word nie: per uur of gedeelte | 475.00 | |
| (h) | “Harde kopie” van Raads-/UBK agendas, notules, waardasierol, GOP, ens. | 355.00 | |
| (i) | “Harde kopie” van 'n gebied in waardasierol | 230.00 | |

| | | |
|-----|---|--|
| | Informal trading sites | |
| | Informal trading sites per day | |
| | Hawker sites in coastal towns during December/January | |
| | Local mobile informal traders | |
| | Non-local mobile informal traders | |
| | Pigsty (including water consumption) per pigsty | |
| | Circus/fun fair and similar events | |
| | Council Chambers to Public | |
| | Council Chambers and Kitchen to Public | |
| (f) | <u>Encroachment fees:</u> | |
| | New and re-newed contracts | |
| | - a minimum annual fee | |
| 4. | <u>ADMINISTRATION</u> | |
| (a) | Valuation certificate (per certificate) | |
| (b) | Clearance certificate (per certificate) | |
| (c) | Computer printouts (i.e. address list, ext.) | |
| | - per page | |
| (d) | Photocopies (A4) – per copy | |
| (e) | Photocopies (A3) – per copy | |
| (f) | Faxes (per A4-page) | |
| (g) | Supplying of information: | |
| | - regarding the checking of any index, book, register, account, etc. | |
| | - for perusal of any deed, document, plan, drawing or any other related info | |
| | - for searching any information in instances as set out above – per hour of portion thereof | |
| (h) | Hard copies of Council/EMC agendas and minutes, valuation roll, IDP, etc. | |
| (i) | Hard copy of a suburb in the valuation roll | |



| | | | | | |
|--------------|---|-----------|------------|--------------|--|
| (j) | Elektroniese kopie van Raads-/UBK agendas, notules, waardasierolle, GOP, ens | 200.00 | (Per "CD") | (j) | Electronic copies of Council/EMC agendas, minutes, valuation roll, IDP, etc. |
| 5. | <u>BOUAFDELING/STADSBEPLANNING</u> | | | 5. | <u>BUILDING / TOWN PLANNING</u> |
| 5.1 | <u>Bouplanfoote:</u> | | | 5.1 | <u>Building plan fees:</u> |
| 5.1.1 | <u>Nuwe geboue:</u> | | | 5.1.1 | <u>New building:</u> |
| (a) | - Ondergesikte bouwerk en residensiële geboue tot 'n maksimum oppervlakte van 15 m ² | 420.00 | | (a) | - Secondary building and residential building to a maximum area of 15 square metre |
| | - PLUS: Rioolinspeksiegelde | 475.00 | | | - PLUS: Sewerage inspection fees |
| (b) | - Basiese fooi (ander geboue & residensiële groter as 15 m ²) | 450.00 | | (b) | - Basic fee (other buildings & residential not greater than 15 m ²) |
| | - PLUS: 'n fooi per m ² van die nuwe gebou (stoorgeboue uitgesluit) | | | | - PLUS: a Fee per 15 sq. m for a new building (outbuildings excluded) |
| | Rioolinspeksiegelde | 20.00 | | | Sewerage inspection fee |
| | Stoorgeboue – 'n fooi per m ² | 475.00 | | | Outbuildings – a fee per m ² |
| | Maksimum fooi per bouplan | 9.00 | | | Maximum fee per building plan |
| | | 70 000.00 | | | |
| (c) | Uitklaringstifikate uitreik op alle wettige geboue op erf en oor bouplanne beskik | 295.00 | | (c) | Clearance certificate issued to all legal buildings on site and building plans |
| | - Herinspeksie | 240.00 | | | - Re-inspection |
| (d) | Aansoek om "small boilers" te bedryf (soos by slagpale vir verbranding) | 2 955.00 | | (d) | Application for small boilers to operate (such as abattoirs for burning) |
| | - Hernuwigingsfooi vir "small boilers" | 2 410.00 | | | - Renewal Fee "small boilers" |
| (e) | Aansoek om uitstel vir goedkeuring van goedgekeurde boulan. 50% van oorspronklike planfooi | | | (e) | Application for extension of approval of approved plans. 50% of original plan fees |
| 5.1.2 | <u>Aanbouings aan bestaande geboue:</u> | | | 5.1.2 | <u>Additions to existing buildings:</u> |
| (a) | - Basiese fooi | 450.00 | | (a) | - Basic fee |
| | PLUS: 'n fooi per m ² van die aanbouing | 20.00 | | | - PLUS: A fee per m ² of the addition |
| | Stoorgeboue – 'n fooi per m ² | 9.00 | | | Outbuildings – a fee per m ² |
| | Rioolinspeksiegelde | 475.00 | | | Sewerage inspection fee |



| | | |
|-----|--|------------------|
| (b) | Kleinwerkerspermit (binne veranderings) - PLUS: Rioolinspeksiegelde | 420.00 475.00 |
| (c) | Oorskryding van boulyne | 1 238.00 |
| (d) | Riool: per her-inspeksie | 475.00 |
| (e) | Herinspeksiegelde as gevolg van die nie-nakoming/voldoening aan wetgewing/regulasies en/of vereistes tydens die eerste inspeksie uitgewys) | 475.00 |
| (f) | Beskadigingsdeposito | 1 292.00 |

5.2 Bouplanafdrukke:

| | Swart/Wit | Kleur/Color |
|-------------------------------------|-----------|-------------|
| Fotostate / Planafdruk A0 | 103.00 | 167.00 |
| Fotostate/Planafdruk A1 | 77.00 | 110.00 |
| Fotostate/Planafdruk A2 | 40.00 | 55.00 |
| Fotostate/Planafdruk A3 (fotostaat) | 5.50 | 27.00 |
| Fotostate/Planafdruk A4 (fotostaat) | 2.90 | 15.00 |
| Erfuitleg – A4 | 40.00 | |

Billboard per maand

706.00

Aansoek vir oprigting van tent/uitstalruimte of tydelike pawijsien/verhoog

208.00

5.3 Aansoeke:

| | |
|--|----------|
| Aansoek om vergunningsgebruik | 1 238.00 |
| Aansoek om hersonering | 1 238.00 |
| Aansoek om opheffing van beperkings/titelvoorwaardes | 1 238.00 |
| Aansoek vir 'n huiswinkel | 305.00 |
| Wysigingsaansoek | 1 238.00 |
| Oprigting van 'n advertensieteken/toerismeteken | 450.00 |
| Oprigting van 'n advertensieteken/toerismeteken (op vullishouer) | 274.00 |
| Aansoek besigheidslisensie (Wet op Besigheide) | 25.00 |
| Smouslisensies | 10.00 |

| | | |
|-----|---|--|
| (b) | Small work permit (internal changes) - PLUS: Sewerage inspection fees | |
| (c) | Exceeding building lines | |
| (d) | Sewerage: per re-inspection | |
| (e) | Re-inspection fee due to the non-compliance with legislation /regulations and or requirements during the first inspection | |
| (g) | Damages deposit | |

5.2 Building plan copies:

| | |
|------------------------------------|--|
| Photocopy/Plan copy A0 | |
| Photocopy/Plan copy A1 | |
| Photocopy/Plan copy A2 | |
| Photocopy/Plan copy A3 (photocopy) | |
| Photocopy/Plan copy A4 (photocopy) | |
| Site plan – A4 | |

Billboard per month

Application to erect a tent/exhibition, stalls and or temporary seating stand/stage

5.3 Applications:

| | |
|---|--|
| Application for consent use | |
| Application for rezoning | |
| Application for revoke of restrictions/title conditions | |
| Application for a house shop | |
| Alteration of application | |
| Erecting an advertising/tourism sign | |
| Erecting an advertising/tourism sign (refuse bin) | |
| Application of business licence (Act on Business) | |
| Application of hawker licence | |

| | | |
|---|--|---|
| <p>Aansoek vir okkupasiesertifikaat vir ou/lank reeds geboude geboue</p> <p><u>Onderverdelings: Aansoek vir</u></p> <ul style="list-style-type: none"> - vir die eerste erf per onderverdeling - vir elke bykomende erf | <p>500.00</p> <p>1 238.00</p> <p>125.00</p> | <p>Application for certificate of occupancy for old / long been built buildings</p> <p><u>Subdivisions:</u></p> <ul style="list-style-type: none"> - for the first erf per subdivision - for each additional erf |
| <p>5.4 Afwykings:</p> <p>5.4.1 Afwykings</p> <p>5.4.2 Advertering in plaaslike koerante</p> <p>Advertering in provinsiale koerante</p> <p>Advertering in Nasionale Koerant</p> <p>Stuur van registreerde briewe</p> | <p>1 238.00</p> <p>2 300.00</p> <p>320.00</p> <p>Werklike koste</p> <p>46.00</p> | <p>5.4 Deviations:</p> <p>5.4.1 Deviations</p> <p>5.4.2 Advertising in local paper</p> <p>Advertising in Provincial Paper (Gazette)</p> <p>Advertising in Government paper</p> <p>Sent register letter</p> |
| <p>5.5 Diverse fooie:</p> <p>Motorinrit – enkel (3m) (of gedeelte daarvan)</p> <p>Motorinrit – dubbel (6 m) (of gedeelte daarvan)</p> <p>Verkoop van sand per kubieke meter</p> <p>Bome: kort rye</p> <p>Bome: lang rye</p> <p>Sparre: Kort rye</p> <p>Sparre: lang rye</p> <p>Privaatwerk en werktuighuur</p> <p>Huur van kleingereedskap per uur</p> <p>Huur van laaigraaf per uur</p> | <p>4 443.00</p> <p>6 760.00</p> <p>190.00</p> <p>77.00</p> <p>305.00</p> <p>60.00</p> <p>220.00</p> <p>Werklike koste plus 40%</p> <p>Voorgeskrewe PAWK-tariewe plus 50%</p> <p>Voorgeskrewe PAWK-tariewe plus 50%</p> | <p>5.5 Sundry fees:</p> <p>Vehicle entrance (per single entrance or part thereof)</p> <p>Vehicle entrance (per double entrance or part thereof)</p> <p>Sale of sand per cubic metre</p> <p>Trees: Short lane</p> <p>Trees: long lane</p> <p>Pole / Dropper: Short lane</p> <p>Pole / Dropper: long lane</p> <p>Private work and hiring of implements / machinery</p> <p>Hiring of small machinery / tools implements</p> <p>Hiring of digger loader per hour</p> |
| <p>5.6 Plakkaatdeposito's:</p> <ul style="list-style-type: none"> - per plakkaat (nie-politieke doeleindes) - per plakkaat (politieke doeleindes & verkiesings) <p>Die bedrag betaal minus R150 word as deposito beskou</p> | <p>{Minimum R250}</p> <p>12.00</p> <p>{Minimum R550}</p> <p>12.00</p> | <p>5.6 Poster deposits:</p> <ul style="list-style-type: none"> - per poster (for non-political purposes) - per poster (for political purposes and elections) <p>The amount paid minus R150 is the deposit</p> |



(Deposit to word gedeeltelik of geheel verbeur verklaar indien die aansoeker(s) nie ten volle voldoen aan die voorwaardes vir die aanbring van plakkate nie)

Eiendomsagents

Deposito betaalbaar om borde te vertoon per dorp 258.00
Onwettige borde verwydering per geval 77.00

5.7 Skut- en stoorgeelde (verlate voertuie, ens.)

- Skutfooi 375.00
- Stoorgeld per dag 45.00
{Alle insleepkoste (in die geval voertuie), plus vyftien (15) persent administrasiekoste, is betaalbaar voordat die geskutte item in ontvangs geneem kan word}.

5.8 Verkeer: Begeleidingsdienste – per uur en per beampte

- aangevra deur organisasie/instansie met winsbejag; 350.00
per uur/beampte
- aangevra deur organisasie/instansie sonder winsbejag – 190.00
per uur/beampte

5.9 Verhuur van die Raad se masjinerie

Graafmasjien per uur of gedeelte van 'n uur 440.00
Riooltrok 5000 liter per uur of gedeelte van 'n uur 420.00
Watertrok 5000 liter per uur of gedeelte van 'n uur 420.00
Riooltrok 8000 liter per uur of gedeelte van 'n uur 550.00
Laaggraaf per uur of gedeelte van 'n uur 550.00
3 Kub Meter Tipper per uur of gedeelte van 'n uur 320.00
6 Kub Meter Tipper per uur of gedeelte van 'n uur 420.00
Jetcleaner per uur of gedeelte van 'n uur 240.00
1 Kub Meter bakkie per kilometer 8.00

(Deposit forfeitable if the applicant does not comply with the relevant conditions)

Estate Agents

Deposit payable to display boards per town
Illegal boards removal per case

5.7 Pound and Storage fees (abandoned vehicles)

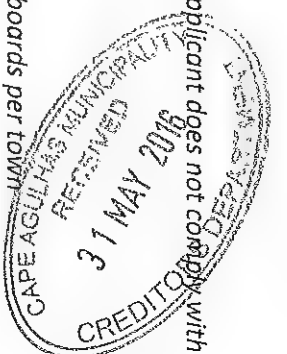
- Pound fee
- Storage fee per day
{All recovery costs (vehicles), plus fifteen (15) percent administration costs, is payable before the item is received.}

5.8 Traffic escort services – per hour and per official

- requested by organisation/institution with profit-seeking
- requested by organisation/institution with non-profit-seeking

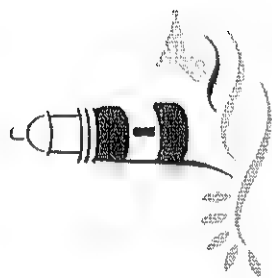
5.9 Hire out of Council's machinery

Digger per hour or part of an hour
Sewerage truck 5000 liters per hour or part of an hour
Water truck 5000 liters per hour or part of an hour
Sewerage truck 8000 liters per hour or part of an hour
Front-end loader per hour or part of an hour
3 Cub meter Tipper per hour or part of an hour
6 Cub meter Tipper per hour or part of an hour
Jetcleaner per hour or part of an hour
1 Cub meter pick-up per kilometer



Note: If any discrepancies occur between the English and Afrikaans text of these tariffs, the Afrikaans text has preference and is applicable.





KAAP AGULHAS MUNISIPALITEIT
CAPE AGULHAS MUNICIPALITY
U MASIPALA WASECAPE AGULHAS

KAAP AGULHAS MUNISIPALITEIT / CAPE AGULHAS MUNICIPALITY

BYLAAG C / APPENDIX C T A R I E W E / T A R I F F S

2016/2017

VERHURING VAN SALE & GERIEWE / RENTING OF HALLS AND AMENITIES

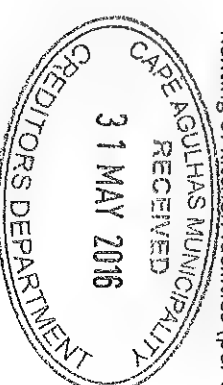
VAKANSIE-OORDE / HOLIDAY RESORTS

***If any discrepancies occurs between the English and Afrikaans text of these tariffs,
the Afrikaans text has preference and is applicable.***



(Tariewe sluit 14% BTW in / VAT at 14% included)

| <u>VERHUURING VAN SALE & GERIEWE</u> <u>TARIEWE 2016/2017</u> <u>Tariewe sluit 14% BTW in</u> | | | | | | | | | |
|--|--|--|--|---|---|--|--|-----------|---|
| | | Bredasdorp Gemeenskap- saal Community Hall | Bredasdorp Nelson Mandela Saal / Hall | W'Krans Gemeenskap- saal Community Hall | Napier Grobbeelaar & Nuwerus Halls | Struisbaai Gemeenskap- Saal Community Hall | Protem Gemeen- skapsaal Communi- ty Hall Klipdale Saal | | |
| 1. | <u>Sailverhurings (per geleentheid – maks. 2 dae)</u> | | | | | | | 1. | <u>Hiring of Halls (per event – max 2 days)</u> |
| (a) | Onthale, huwelksontnalwe en handelsuitstalling (veillings ens. ingesluit) - plaaslike huurders - nie-plaaslik (huurders nie woonagtig in KAM) | 845.00 1 690.00 | 335.00 670.00 | 180.00 360.00 | 180.00 360.00 | 180.00 360.00 | 120.00 240.00 | (a) | Receptions, marriages and exhibitions, auctions, etc. - local residents - People not resident in CAM area |
| (b) | Danse, Konserte, opvoerings, opvoed-kundige uitstallings, kongresse, lesings en nie-politieke vergaderings - plaaslike huurders - nie-plaaslik (huurders nie woonagtig in KAM) | 845.00 1 810.00 | 360.00 720.00 | 215.00 430.00 | 215.00 430.00 | 215.00 430.00 | 120.00 240.00 | (b) | Dances, Concerts, educational exhibitions conferen-ces, meetings and non-political meetings - local residents - People not resident in CAM area |
| (c) | Openbare politieke vergaderings | 780.00 | 480.00 | 300.00 | 300.00 | 300.00 | 300.00 | (c) | Public political meetings |
| (d) | Byeenkomste van organisasies sonder wins-bejag (opvoedkundig, liefdadigheid, kerke, sportliggame/- klubs en diensorganisasies) - plaaslike huurders - nie-plaaslik (huurders nie woonagtig in KAM) | 215.00 430.00 | 85.00 240.00 | 85.00 240.00 | 85.00 240.00 | 85.00 240.00 | 120.00 240.00 | (d) | Meetings of non-profit-seeking organisati (educational, welfare-, charity, sports club service organisations, etc.) - local residents - People not resident in CAM area |
| (e) | Huur van kombuisgeriewe (per geleentheid) | 495.00 | 290.00 | Nie beskikbaar | 290.00 | Nie beskikbaar | 180.00 | (e) | Renting of kitchen facilities (per event) |



| | | | | | | | | | |
|---|--|---|----------|----------------|----------|----------------|----------|-----|--|
| (f) | Huur van breekware & eetgerei (per stel van 50) – glase en bekere uitgesluit | 110.00 | 110.00 | Nie beskikbaar | 110.00 | Nie beskikbaar | 110.00 | (f) | Renting of kitchen utensils and crockery (a set of 50), excluding glasses and jugs |
| (g) | Opelugdienste/kerkdienste (Meent/openbare oop ruimtes) | 60.00 | 60.00 | 60.00 | 60.00 | 60.00 | 60.00 | (g) | Open-air church services (common land/public open spaces) |
| | - Nie-inwoners | 140.00 | 140.00 | 140.00 | 140.00 | 140.00 | 140.00 | | - Non-resident |
| | - Filmmakers per dag | 1 205.00 | 1 205.00 | 1 205.00 | 1 205.00 | 1 205.00 | 1 205.00 | | - Film makers per day |
| | - Troues/verjaarsdae per geleentheid | 650.00 | 650.00 | 650.00 | 650.00 | 650.00 | 650.00 | | - Marriages/birthdays per event |
| (h) | Breekskadedeposito: terugbetaalbaar indien geen skade aangerig is nie en waar die gebou/terrein in 'n skoon en netjiese toestand teruggehandig word (sleutels ingesluit) | 1 085.00 | 480.00 | 300.00 | 300.00 | 300.00 | 455.00 | (h) | Deposit for damages: refundable if there is no damages to the hall, and premises/ grounds, and are left clean and tidy and the keys are returned to the responsible municipal official |
| Nota: Die Saame & APO Sale word per kontrak verhuur | | Note: The Saame & APO Halls are rented contract | | | | | | | |



| <u>VERHUURING VAN SALE EN GERIEWE</u> | | Bredasdorp Parkstraat Park Street | Klipdale | Bredasdorp Sportkomplek Sports Complex | Napier | Struisbaai | W'Krans | <u>RENTING OF HALLS AND AMENITIES</u> | |
|---|--|---|----------|---|----------|------------|----------|--|--|
| 2. <u>SPORTGRONDE & KLUBHUIS (per geleentheid)</u> | | | | | | | | 2. <u>SPORTGROUNDS & CLUB HOUSE (PER EVENT)</u> | |
| (a) | Opvoedkundige-, Liefdadighheidsfunksies & Kerkbasaars | | 120.00 | 155.00 | 120.00 | | | (a) | Educational, Charity-, Welfare events and Church bazaars |
| (b) | Danse | | 420.00 | 640.00 | 420.00 | | | (b) | Dances |
| (c) | Huweliks- & ander onthale en openbare veilings | | 260.00 | 540.00 | 260.00 | | | (c) | Marriage- and other receptions, public auctions |
| (d) | Sportbeoefening & -vergaderings | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | (d) | Sport activities and -meetings |
| (e) | Kombuis | | | 290.00 | | | | (e) | Kitchen |
| (f) | Vergaderings/werksinkels/seminare | | 120.00 | 155.00 | 120.00 | | | (f) | Meetings, workshops, seminars |
| (g) | Eetgerei (per stel van 50 of gedeelte) | | | 110.00 | | | | (g) | Eating utensils (per set of 50 or part there) |
| (h) | Snoepie | 85.00 | 85.00 | | 85.00 | | | (h) | Tuck shop |
| (i) | Baandeposito | 430.00 | 430.00 | 430.00 | 430.00 | 430.00 | 430.00 | (i) | Field deposit |
| (j) | Breëskadedeposito | 480.00 | 480.00 | 720.00 | 480.00 | - | | (j) | Deposit for damages |
| (k) | <u>Affiliasiegelede:</u> - per skool of per volwasse sportklub per jaar {Tarief 2(d) is nie van toepassing op geaffilieerde sportklubs nie} | 1 445.00 | 1 445.00 | 1 445.00 | 1 445.00 | 1 445.00 | 1 445.00 | (k) | <u>Affiliation fees:</u> - per school or per adult sports club per year {Tariff 2(d) not applicable to affiliated sports clubs} |

14% BTW INGESLUIT / 14% VAT INCLUDED

**VAKANSIE-OORDE
TARIEWE 2016/2017**

Onderstaande Gelde is streng
vooruitbetaalbaar:

**HOLIDAY RESORTS
TARIFFS 2016/2017**

Fees are payable strictly in advance:

| | HOOG HIGH | MEDIUM MEDIUM | BUIITE OUTSIDE | |
|--|-------------------------|-------------------------------------|---------------------|---|
| | 2016/2017 | Maart/Apr 2017 | 2016/2017 | R |
| | 01/12/16 -- 18.01.17 | Skoolla- kansie & paasnaaweek | Res van die jaar | R |
| 1. <u>STRUISBAAL, L'AGULHAS & W'KRANS</u> | | | | |
| 1.1 Standaard Chalets (per nag): Chalets: 4-bed Chalets: 6-bed | 600.00 865.00 | 540.00 795.00 | 420.00 630.00 | |
| 1.2 Luukse Chalets (per nag): Chalets: 4-bed Chalets: 6-bed | 810.00 1 145.00 | 720.00 1 025.00 | 600.00 845.00 | |
| 1.3 Woonwastaaanplekke (per nag): Staanplek (SONDER elektrisiteit) maks. 6 persone/plot Staanplek (MET elektrisiteit) maks 6 persone/plot | 180.00 215.00 | 155.00 180.00 | 130.00 155.00 | |
| 2. <u>SUIKERBOSSIE (BREDASDORP), NAPIER & STRUISBAAL-NOORD</u> | | | | |
| 2.1 Standaard Chalets (per nag): Chalets: 5-bed | 445.00 | 360.00 | 265.00 | |
| 2.2 Luukse Chalets (per nag): - SUIKERBOSSIE Chalets: 4-bed | 555.00 | 530.00 | 360.00 | |



| | |
|-----|---|
| 2.3 | <u>Woonwastaanplekke (per nag):</u> |
| | Staanplek (SONDER elek) – maksimum 6 persone/plot |
| | 155.00 |
| | Staanplek (MET elek) – maksimum 6 Persone/plot |
| | 170.00 |

| | | |
|--|--------|--------|
| | 130.00 | 95.00 |
| | 155.00 | 130.00 |

| | |
|-----|---|
| 2.3 | <u>Camping sites (per night):</u> |
| | Camping sites (per night): without electricity maximum 6 persons per site |
| | Camping sites (per night): with electricity – maximum 6 persons per site |

ONDERSTAANDE GELDE IS STRENG VOORUITBETAALBAAR

SUKKERBOSSIE

(BODRP), L'A. WHK,

STRUISBAAI &

STRUISBAAI-NOORD

FEES ARE PAYABLE STRICTLY IN ADVANCE

DIVERSE TARIWE:

- 3.1 Addisionele persone (Chalets maksimum 2 persone)
- 3.2 Addisionele persone (woonwastaanplek: maksimum 2 persone)
- 3.3 Dagkampeers:
 - per volwasse persoon/dag
 - per skoolgaande kind/dag
 - per voertuig/dag (maksimum 14 persone)
 - per taxi/bus per dag (meer as 14 persone)

| | |
|-----|----------|
| 3.1 | R 85.00 |
| 3.2 | R 50.00 |
| 3.3 | R 12.00 |
| | R 3.60 |
| | R 60.00 |
| | R 420.00 |

3. SUNDY TARIFFS:
 - 3.1 Additional people (chalets – maximum 2 people per chalet)
 - 3.2 Additional people (camping site – maximum 2 people per site)
 - 3.3 Day campers:
 - per adult person per day
 - per scholar per day
 - per vehicle per day (maximum 14 persons)
 - per taxi/bus per day (maximum 14 people)

2.4 Deposito vir breekskade, sleutels en elektroniese toegangskaart

- Chalets
- Woonwakampeers

| | |
|--|---------|
| | R360.00 |
| | R120.00 |

3.4 Deposit for damages, keys and electronic admission cards:

- Chalets
- Caravan campers

3.5 Huur van beddegoed (per verhuring)

| | |
|-----|---------|
| 3.5 | R 25.00 |
|-----|---------|

3.5 Renting of bedding (per bed)

3.6 Badtarief vir nie-kampeers per persoon

| | |
|-----|---------|
| 3.6 | R 70.00 |
|-----|---------|

3.6 Bathing tariff for non-campers per person

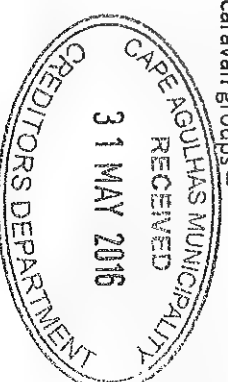
4. KORTINGS TOESTAANBAAR (SLEGS BUTE-SEISOEN: TARIWE 1 & 2

- Pensioenarisse: Chalets en woonwastaanplekke (minimum ouderdom van 60 jaar)
- Georganiseerde groepe (slegs vir woonwastaanplekke – minimum 6 woonwaens)

| | |
|--|-------------------------------|
| | Bute seisoen – 25% afslag |
| | Outside season – 25% discount |
| | Bute seisoen – 25% afslag |
| | Outside season – 25% discount |

4. REBATES GRANTED (OUT OF SEASON ONLY): TARIFFS 1 & 2

- Pensioners: Chalets % caravan sites (minimum age of 60 years)
- Organised groups (only for caravan groups – Minimum 6 caravans)



WINTER AFSLAG (MEI TOT AUGUSTUS)

20% afslag op Buite Seisoen Tariewe
(Chalets & Staanplekke)

20% discount on Outside Season Tariffs
(Chalets & Camping Site)

Tarief: R1 500.00 per maand slegs vir staanplekke
(Minimum van 1 maand & maksimum van 3 maande)

Tariffs: R1 500.00 per month for Camping Sites only
(Minimum of 1 month and maximum of 3 months)

WINTER SPECIALS (MAY TO AUGUST)

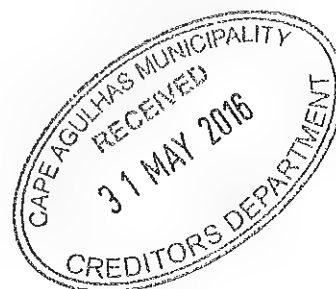
NOTE:

- (a) Gelde is vooruitbetaalbaar om besprekings te bevestig.
- (b) Chalets en woonwastaanplekke is beskikbaar vanaf 12:00 op die dag van aankoms en moet uiterlik om 10:00 op die dag van vertrek, ontruim word.
- (c) Die deposito sal verbeur word indien die sleutels/toegangskaart nie op die dag van vertrek teruggehandig word nie. Enige breekskade en/of verlore items sal ook van die deposito verhaal word en 'n rekening sal gelewer word vir die balans van die skade, indien enige.
- (d) **Kansellasië van besprekings moet skriftelik geskied en sal soos volg hanteer word:**
- (i) In geval van ernstige siekte of dood van naasbestaandes moet skriftelike bewys daarvan voorgelê word en sal die gelde reeds betaal, terugbetaal word nadat 'n 15% administrasiefooi afgetrek is;
- (ii) In ander onvoorstene/onvermydelike omstandighede wat skriftelik gemotiveer is (met stawende bewyse daarvan) wat na die oordeel van die Munisipale Bestuurder voldoende meriete het, sal die gelde reeds betaal, terugbetaal word nadat 'n 15% administrasiefooi afgetrek is;
- (iii) Kansellasië weens enige ander omstandighede moet die Raad minstens sestig (60) dae voor die bespreekte aanvangsdatum bereik in welke geval die gelde reeds betaal, terugbetaal word nadat 'n 15% administrasiefooi afgetrek is.
- (iv) Geen gelde sal terugbetaal word in ander omstandighede as dié hierbo genoem nie.

NOTE:

- (a) Fees are payable in advance to confirm reservations.
- (b) Chalets and camping sites is available from 12:00 on the day of arrival and must be vacated no later than 10:00 on the day of departure.
- (c) The deposit will be withheld by the Council if the admission card/key is not handed in by the visitor on the time of departure and/or any damages will be deducted from the deposit and the balance for the repair of the damaged will be demanded by supplying an account.
- (d) **Cancellation of reservations must be done in writing and shall be dealt with as follows:**
- (i) In the event of serious illness or death of a close relative written proof of this must be supplied and the monies will be refunded after deduction of a 15% administrative fee.
- (ii) In other unforeseen/unexpected circumstances, motivated in writing (including written substantiation thereof) which, to the discretion of the Municipal Manager, have sufficient merit, the monies paid will be refunded after deduction of a 15% administrative fee.
- (iii) Cancellation of reservations under any other circumstances must be submitted in writing at least sixty (60) days before the reservation arrival date – in this respect all fees paid will be refunded after deduction of a 15% administrative fee.
- (iv) No refund will be made in circumstances other than in (i), (ii) and (iii) above.

Note: If any discrepancies occur between the English and Afrikaans text of these tariffs, the Afrikaans text has preference and is applicable.



Appendix “B”

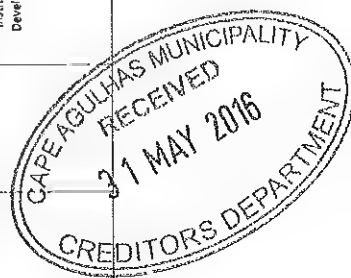
SBIP



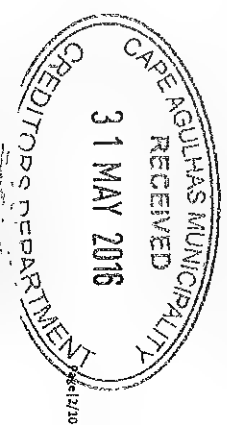
Toplayer Service Delivery Budget Implementation Plan for 2016/17

| Ref. | Directorate (D) | Functionality | National Objectives | IP-Objectivity | Performance Indicators | | Key Deliverables | Status | Annual Target | | | | | | |
|------|--------------------|-------------------------------|--|---|---|--|------------------|---------------------------------------|--|------------|--------|------------|--------|------------|-----|
| | | | | | Indicator 1 | Indicator 2 | | | Number | Carry Over | Number | Carry Over | Number | Carry Over | |
| 1 | Community services | Housing | Basic Service Delivery | Develop and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Review the Human Settlement Plan and submit to Council by 30 May 2017 | Human Settlement Plan reviewed and submitted to Council for approval | All | 1 | | Number | 1 | 0 | 0 | 0 | 1 |
| 2 | Community services | Housing | Basic Service Delivery | Develop and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Complete serviced sites for Phase 2 (300 even) of the Bredasdorp IDP Housing project by 30 June 2017 | Number of serviced sites | 5 | 864 in total for the complete project | Completion certificate and final payment documents | Carry Over | 300 | 0 | 0 | 0 | 300 |
| 3 | Community services | Housing | Basic Service Delivery | Develop and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Complete serviced sites for Phase 3 of the Struikbaai IDP Housing project (80 even) by 30 June 2017 | Number of serviced sites | 5 | 453 houses for the total project | Completion certificate and final payment documents | Carry Over | 80 | 0 | 0 | 0 | 80 |
| 4 | Community services | Community and Social Services | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | Complete the staff area expansion of Bredasdorp Library by 30 June 2017 | Bredasdorp Library staff area expansion completed | All | New capital project for 2016/17 | Completion certificate and final payment documents | Carry Over | 1 | 0 | 0 | 0 | 1 |
| 5 | Community services | Community and Social Services | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | Obtain full Blue Flag status for Duiker Street Beach Struikbaai by 30 November 2016 | Full Blue flag status received for Duiker Street Beach Struikbaai | All | 1 | Receipt of the Blue flag from WESSA | Carry Over | 1 | 0 | 1 | 0 | 0 |
| 6 | Community services | Community and Social Services | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | Upgrade inner river crest wall, parking area paving, upgrade of stadium + bleachers the Amnison Sport Complex by 30 June 2017 | Complete the upgrade of the Amnison Sport Complex | 6 | New capital project for 2016/17 | Completion certificate and final payment documents | Carry Over | 1 | 0 | 0 | 0 | 1 |
| 7 | Community services | Community and Social Services | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | Construction of a Classroom at Nelson Mandela Hall by 30 June 2017 | Classroom at Nelson Mandela Hall completed | All | New capital project for 2016/17 | Completion certificate and final payment documents | Carry Over | 1 | 0 | 0 | 0 | 1 |

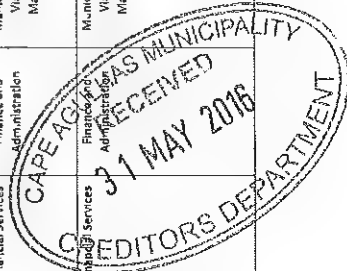
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|----|--------------------|----------------------------|--|---|---|--|-----|--|---|--------------------|------------|------|------|------|------|------|
| 8 | Corporate Services | Planning and Development | Local Economic Development | To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities | Create FTEs through Government expenditure with the EPWP by 30 June 2017 | Number of FTEs created | All | 40 | Temporary employment contracts signed | Accumulative | Number | 40 | 0 | 0 | 0 | 40 |
| 9 | Corporate Services | Finance and Administration | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | Number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan | Number of people from employment equity target groups employed in vacancies that arise in the three highest levels of management | All | 1 | Letter of appointment | Last Value | Number | 1 | 0 | 0 | 0 | 1 |
| 10 | Corporate Services | Finance and Administration | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | The percentage of the municipality's operational budget actually spent on implementing its workplace skills plan by 30 June 2017. (factual amount spent on training/total operational budget)(x100) | % of the operational budget spent on training | All | 8% | Expenditure report from S&M/MS | Last Value | Percentage | 8 | 0 | 0 | 0 | 0.8 |
| 11 | Corporate Services | Finance and Administration | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | Limit vacancy rate to less than 10% of budgeted posts by 30 June 2017 (Number of funded posts vacant / total number of funded posts)(x100) | % Vacancy rate | All | 10% | Report from HR system | Revised Last Value | Percentage | 10 | 0 | 0 | 0 | 10 |
| 12 | Corporate Services | Finance and Administration | Municipal Transformation and Institutional Development | Establishing a functional municipality that can deliver on the IDP priorities, implement policies that will facilitate transformation, effective staff structure, general management practices and training | Implement the individual performance and incentive Policy in respect of year-end and mid-year evaluations of all personnel by 30 September 2016 and 31 March 2017 | % of personnel for whom the individual PMS and incentive Policy was implemented in respect of year end and mid-year evaluations of all personnel | All | New key performance indicator for the 2016/17 financial year | Signed personnel evaluations | Start/End Date | Percentage | 100 | 100 | 0 | 100 | 0 |
| 13 | Corporate Services | Planning and Development | Local Economic Development | To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities | Review the Spatial Development Framework (SDF) of the municipality by 31 March 2017 | SDF reviewed | All | New key performance indicator for the 2016/17 financial year | Proof of submission to Council | Last Value | Number | 1 | 0 | 0 | 1 | 0 |
| 14 | Finance Services | Finance and Administration | Municipal Financial Viability and Management | To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods | Number of formal residential properties that receive piped water (credit and prepaid water) that is connected to the municipal water infrastructure network and billed for the service as at 30 June 2017 | Number of residential properties which are billed for water or have pre paid meters | All | 8533 | "Standardise 2016-2017" excel spreadsheet | Last Value | Number | 8550 | 8550 | 8550 | 8550 | 8550 |



| SA | Directorate (D) | Function (F) | Municipal (M) | DP Objective (O) | Key Performance Indicators (KPIs) | Target Type | Initial Target | Q1 | Q2 | Q3 | Q4 | |
|----|--------------------|----------------------------|--|---|---|---|----------------|------|--|--------------------|------|------|
| 15 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods | Number of formal residential properties connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)[Excluding Eskom areas] and billed for the service as at 30 June 2017 | Number of residential properties which are billed for electricity or have pre paid meters (Excluding Eskom areas) | All | 8600 | "Statistiek 2016-2017" excel spreadsheet | Last Value | 8800 | 8800 |
| 16 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods | Number of formal residential properties connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of the number of water closets (toilets) and billed for the service as at 30 June 2017 | Number of residential properties which are billed for sewerage | All | 5884 | "Statistiek 2016-2017" excel spreadsheet | Last Value | 5900 | 5900 |
| 17 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods | Number of formal residential properties which refuse is removed once per week and billed for the service as at 30 June 2017 | Number of residential properties which are billed for refuse removal | All | 9068 | "Statistiek 2016-2017" excel spreadsheet | Last Value | 9500 | 9500 |
| 18 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods | Provide 60l free basic water per month to all households during the 2016/17 financial year | Number of HH receiving free basic water | All | 8513 | "Statistiek 2016-2017" excel spreadsheet | Last Value | 8550 | 8550 |
| 19 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods | Provide 50wh free basic electricity per month per indigent household in terms of the equitable share requirements during the 2016/17 financial year | Number of indigent HH receiving free basic electricity | All | 3341 | "Masakhane/Kredietbeheer Statistiek 2016/17" excel spreadsheet | Last Value | 3260 | 3260 |
| 20 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To facilitate the holistic development of people, expand the safety net for vulnerable groups and implement sustainable programmes to improve their livelihoods | Provide free basic sanitation and refuse to indigent households in terms of the equitable share requirements during the 2016/17 financial year | Number of indigent HH receiving free basic sanitation and refuse in terms of Councils indigent policy | All | 3341 | "Masakhane/Kredietbeheer Statistiek 2016/17" excel spreadsheet | Last Value | 3260 | 3260 |
| 21 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To implement sound financial management systems & procedures that will ensure the financial viability of Cape Agulhas Municipality | The percentage of the municipality's capital budget actually spent on capital projects by 30 June 2017 (Actual amount spent on projects /Total amount budgeted for capital projects)(C100) | % of the municipal capital budget spent | All | 95% | Signed-off Financial Statements | Last Value | 95 | 95 |
| 22 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | Prepare a budget and exercise effective asset management over the resources of the municipality | Financial Viability measured in terms of the municipality's ability to meet its service debt obligations as at 30 June 2017 (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue - Operating Conditional Grant) | % Debt to Revenue | All | 70% | Signed-off Financial Statements | Reverse Last Value | 45 | 45 |
| 23 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | Prepare a budget and exercise effective asset management over the resources of the municipality | Financial viability measured in terms of the outstanding service debtors as at 30 June 2017 (Total outstanding service debtors/ revenue received for services) | % Service debtors to revenue | All | 10% | Signed-off Financial Statements | Reverse Last Value | 10 | 10 |
| 24 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | Prepare a budget and exercise effective asset management over the resources of the municipality | Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2017 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets) | Cost coverage | All | 1.5 | Signed-off Financial Statements | Last Value | 1 | 1 |



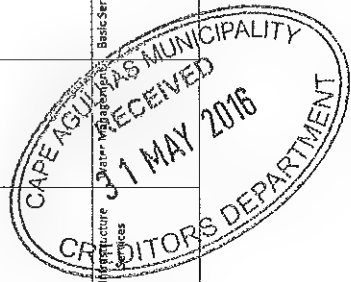
Toplayer Service Delivery Budget Implementation Plan for 2016/17

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|----|-------------------------|----------------------------|--|---|--|---|-----|--|--|--------------------|------------|-------|----|----|----|-------|
| 25 | Finance Services | Finance and Administration | Municipal Financial Viability and Management | To implement sound financial management systems & procedures that will ensure the financial viability of Cape Agulhas Municipality | 98% by 30 June 2017 (Gross Debtors Closing Balance + Billed Revenue - Gross Debtors Opening Balance + Bad Debts Written Off/Billed Revenue) x 100) | % debtors payment rate achieved | All | 98% | Outstanding Debtors List report | Last Value | Percentage | 98 | 93 | 98 | 98 | |
| 26 | Financial Services | Finance and Administration | Municipal Financial Viability and Management | To implement sound financial management systems & procedures that will ensure the financial viability of Cape Agulhas Municipality | increase the maintenance budget to 6% of the total budget from 2016/17 to 2017/18 financial year (Total maintenance budget for 2017/18 - Total maintenance budget for 2016/17) / Total maintenance budget for 2016/17 x 100) | % of total maintenance budget increased | All | New key performance indicator for the 2016/17 financial year | Draft Main Budget | Last Value | Percentage | 6 | 0 | 0 | 5 | 0 |
| 27 | Infrastructure Services | Electricity | Basic Service Delivery | Provision of quality basic services such as water, electricity, refuse removal and sanitation | Units unaccounted for electricity to less than 13% by 30 June 2015 ((Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold (incl Free basic electricity)) / Number of Electricity Units Purchased and/or Generated) x 100) | % unaccounted electricity | All | 6.45% | Monthly account from Eskom, Report from the SAMRIS financial system (550904D, 2544, 9088 and 5111EL installations statistic report and sales statistics report | Reverse Last Value | Percentage | 12 | 0 | 12 | 0 | 12 |
| 28 | Infrastructure Services | Electricity | Basic Service Delivery | Provision of quality basic services such as water, electricity, refuse removal and sanitation | 95% of the electricity maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved maintenance budget) x 100) | % of electricity maintenance budget spent | All | 96.50% | Report number VSQ003C from the SAMRIS financial system and AIS | Carry Over | Percentage | 95 | 15 | 40 | 70 | 95 |
| 29 | Infrastructure Services | Electricity | Basic Service Delivery | Provision of quality basic services such as water, electricity, refuse removal and sanitation | 95% of the electricity capital budget spent by 30 June 2017 (Actual expenditure divided by the total approved capital budget) x 100) or per individual project plans | % of electricity capital budget spent | All | 99.36% | Report number VSQ003P from the SAMRIS financial system and AIS | Carry Over | Percentage | 95 | 0 | 30 | 70 | 95 |
| 30 | Infrastructure Services | Electricity | Basic Service Delivery | Provision of quality basic services such as water, electricity, refuse removal and sanitation | Upgrade the streetlights projects in Bovenburg, Stridsbos and Bredaersdorp by 30 June 2017 | Number of projects completed | All | New capital project for 2016/17 | Internal completion certificate | Accumulative | Number | 3 | 0 | 0 | 0 | 3 |
| 31 | Infrastructure Services | Road Transport | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Reseal roads within the municipal area as per PMS 2009 by 30 June 2017 | Number of square meters ressealed | All | 30000 | Internal completion certificate | Accumulative | Number | 30000 | 0 | 0 | 0 | 30000 |
| 32 | Infrastructure Services | Road Transport | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the roads and storm water maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved roads and stormwater maintenance budget) x 100) | % of roads and storm water maintenance budget spent | All | 100.70% | VS-Q030C Summary of All Expenditure/Income Budgets and Balances for a selected period report generated from SAMRIS | Carry Over | Percentage | 95 | 15 | 40 | 70 | 95 |
| 33 | Infrastructure Services | Road Transport | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the roads and storm water capital budget spent by 30 June 2017 (Actual expenditure divided by the total approved roads and stormwater capital budget) x 100) | % of roads and storm water capital budget spent | All | 96.70% | VS-Q030D Summary of Monthly Capital Expenditure for a selected period report generated from SAMRIS | Carry Over | Percentage | 95 | 0 | 30 | 70 | 95 |
| 34 | Infrastructure Services | Road Transport | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the approved project budget spent by 30 June 2017 to upgrade roads in Ansonia (Actual expenditure divided by the total approved project budget) x 100) | % of approved project budget spent | 5 | New capital project for 2016/17 | VS-Q030D Summary of Monthly Capital Expenditure for a selected period report generated from SAMRIS | Carry Over | Percentage | 95 | 10 | 35 | 60 | 95 |

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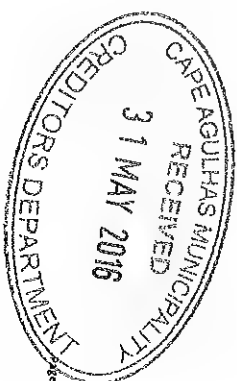
Toplayer Service Delivery Budget Implementation Plan for 2016/17

| Item | Infrastructure Services | Road Transport | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the approved project budget spent by 30 June 2017 to upgrade of roads in Bredasdorp/Zwellanes / Siniyone / Bergsig (Actual expenditure divided by the total approved project budget) x 100 | % of approved project budget spent | 3 | New capital project for 2016/17 | VS-Q0300 Summary of Monthly Capital Expenditure for a selected period report generated from SAMRAS | Percentage | 95 | 10 | 35 | 60 | 95 |
|------|-------------------------|------------------|------------------------|---|---|--|-----|---------------------------------|--|--------------------|----|----|----|----|----|
| 35 | Infrastructure Services | Road Transport | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Update the Stormwater Master Plan and submit to Council by 30 June 2017 | Storm Water Master Plan submitted to Council | All | Current plan | Minutes of Council meeting | Number | 1 | 0 | 0 | 0 | 1 |
| 36 | Infrastructure Services | Road Transport | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the refuse removal maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved refuse removal maintenance budget) x 100 | % of refuse removal maintenance budget spent | All | 93.65% | VS-Q0300 Summary of Monthly Capital Expenditure/Income Budgets and Balances for a selected period report generated from SAMRAS | Percentage | 95 | 15 | 40 | 70 | 95 |
| 37 | Infrastructure Services | Waste Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the approved refuse removal capital budget spent by 30 June 2017 (Actual expenditure divided by the total approved refuse removal capital budget) x 100 | % of refuse removal capital budget spent | All | 74.41% | VS-Q0300 Summary of Monthly Capital Expenditure for a selected period report generated from SAMRAS | Percentage | 95 | 0 | 30 | 70 | 95 |
| 38 | Infrastructure Services | Waste Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, waste water treatment plants, land and integrated human settlements | 95% of the approved project budget spent by 30 June 2017 to rehabilitate the Bredasdorp Landfill sites (Actual expenditure divided by the total approved budget) x 100 | % of approved project budget spent | All | New capital project for 2016/17 | VS-Q0300 Summary of Monthly Capital Expenditure for a selected period report generated from SAMRAS | Percentage | 95 | 0 | 30 | 70 | 95 |
| 39 | Infrastructure Services | Waste Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, waste water treatment plants, land and integrated human settlements | 95% of the approved water maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved water maintenance budget) x 100 | % of water maintenance budget spent | All | 95.69% | VS-Q0300 Summary of Monthly Capital Expenditure/Income Budgets and Balances for a selected period report generated from SAMRAS | Percentage | 95 | 15 | 40 | 70 | 95 |
| 40 | Infrastructure Services | Water Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, waste water treatment plants, land and integrated human settlements | 95% of the approved water capital budget spent by 30 June 2017 (Actual expenditure divided by the total approved water capital budget) x 100 | % of water capital budget spent | All | 95% | VS-Q0300 Summary of Monthly Capital Expenditure for a selected period report generated from SAMRAS | Percentage | 95 | 0 | 30 | 70 | 95 |
| 41 | Infrastructure Services | Water Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, waste water treatment plants, land and integrated human settlements | Limit unaccounted for water to less than 22% by 30 June 2017 (Number of Kiloliters Water Purchased or Purified - Number of Kiloliters Water Sold (and free basic water) / Number of Kiloliters Water Purchased or Purified x 100) | % unaccounted water | All | 21% | Water Balance Excel databases | Reverse Last Value | 22 | 0 | 22 | 0 | 22 |
| 42 | Infrastructure Services | Water Management | Basic Service Delivery | Provision of quality basic services such as water, electricity, refuse removal and sanitation | | | | | | | | | | | |



Toplayer Service Delivery Budget Implementation Plan for 2016/17

| Item | Department | Section | Category | Project | Project Description | Project Status | Project Completion Date | Project Budget | Project Expenditure | Project Balance | Project Variance | Project % Complete | Project % Budget | Project % Expenditure | Project % Balance | Project % Variance |
|------|-------------------------|-------------------------------|------------------------|---|---|----------------|---------------------------------|--|---------------------|-----------------|------------------|--------------------|------------------|-----------------------|-------------------|--------------------|
| 43 | Infrastructure Services | Water Management | Basic Service Delivery | Provision of quality basic services such as water, electricity, refuse removal and sanitation | 95% average water quality level obtained as per SABS 241 on micro parameters for all water supply areas | All | 98.58% | BDS Monthly Supply System Drinking Water Quality Performance Report | Last Value | Percentage | 95 | 95 | 95 | 95 | 95 | 95 |
| 44 | Infrastructure Services | Water Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Develop a water source for Nqutu by 30 June 2017 | 1 | New capital project for 2016/17 | Completion certificate | Carry Over | Number | 1 | 0 | 0 | 0 | 0 | 1 |
| 45 | Infrastructure Services | Water Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Update the Water Services Development Plan and submit to Council by 31 May 2017 | All | Current plan | Minutes of Council meeting | Carry Over | Number | 1 | 0 | 0 | 0 | 0 | 1 |
| 46 | Infrastructure Services | Water Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the approved waste water maintenance budget spent by 30 June 2017 (Actual expenditure divided by the total approved waste water maintenance budget) x 100 | All | 98.70% | US-Q003C Summary of All Expenditure/Income Budgets and Balances for a selected period report generated from SAMRAS | Carry Over | Percentage | 95 | 15 | 40 | 70 | 95 | 95 |
| 47 | Infrastructure Services | Water Management | Basic Service Delivery | Provision of quality basic services such as water, electricity, refuse removal and sanitation | 60% waste water discharge quality obtained for Broodmeersdorp WWTP | All | 58.33% | Certificate of Analysis as per Lab result | Last Value | Percentage | 60 | 60 | 60 | 60 | 60 | 60 |
| 48 | Infrastructure Services | Water Management | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Complete the planning processes for the rehabilitation of the Broodmeersdorp Water Treatment Works by 31 May 2017 | 3-45 | New capital project for 2016/17 | Internal completion certificate | Carry Over | Number | 1 | 0 | 0 | 0 | 0 | 1 |
| 49 | Infrastructure Services | Community and Social Services | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | Complete the upgrade of the Thusing Centre by 30 June 2017 | 2 | New capital project for 2016/17 | Completion certificate | Carry Over | Number | 1 | 0 | 0 | 0 | 0 | 1 |
| 50 | Infrastructure Services | Electricity | Basic Service Delivery | Development and regular maintenance of bulk infrastructure such as roads, storm water networks, potable water networks, waste water treatment plants, land and integrated human settlements | 95% of the NREP funds received spent by 30 June 2017 for the electrification of 69 ILDP houses (Actual expenditure divided by the total received NREP allocation) x 100 | 2 | New capital project for 2016/17 | US-Q003C Summary of Monthly Capital Expenditure for a selected period report generated from SAMRAS | Carry Over | Percentage | 95 | 0 | 30 | 70 | 95 | 95 |



Toplayer Service Delivery Budget Implementation Plan for 2016/17

| Ref | Directorate (D) | Function (F) | Department (DE) | Objective (O) | Activity (A) | Number of opportunities created | All | New key performance indicator for the 2016/17 financial year | Temporary employment contracts and timesheets | Accumulative | Target | Actual | Range | Q1 | Q2 | Q3 | Q4 |
|-----|-----------------------------|--------------------------|--|---|---|--|-----|--|---|--------------|--------|--------|-------|----|----|----|-----|
| 51 | Municipal Manager | Planning and development | Local Economic Development | To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities | Create temporary job opportunities (and EPWP grant funded) by 30 June 2017 | Number of opportunities created | All | | | | 0 | 0 | | 0 | 0 | 0 | 510 |
| 52 | Municipal Manager | Executive and Council | Basic Service Delivery | To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities | Construct an informal trading area in Brekstadorp by 30 June 2017 | Informal trading area constructed in Brekstadorp | All | New capital project for 2016/17 | Completion certificate and final payment documents | Carry Over | 0 | 1 | | 0 | 0 | 0 | 1 |
| 53 | Municipal Manager | Executive and Council | Municipal Transformation and Institutional Development | To provide an administration that ensures public participation in a transparent and accountable way as well as to promote intergovernmental relations | Draft and final five year IDP for 2017/18 - 2021/22 submitted to Council for adoption by 30 March 2017 and approval by 30 May 2017 | Draft and final five year IDP for 2017/18 - 2021/22 submitted to Council | All | 1 | Minutes of Council Meetings | Carry Over | 0 | 2 | | 0 | 0 | 1 | 1 |
| 54 | Municipal Manager | Executive and Council | Municipal Transformation and Institutional Development | To provide an administration that ensures public participation in a transparent and accountable way as well as to promote intergovernmental relations | Develop a training and orientation plan for new Councilors by 30 September 2016 | Training and orientation plan for new Councilors developed and approved | All | New Ipi for 2016/17 | Minutes of Council Meeting approving training and orientation plan | Carry Over | 1 | 1 | | 0 | 0 | 0 | 0 |
| 55 | Municipal Manager | Executive and Council | Good Governance and Public Participation | Promote service excellence and a corruption free environment | Implement the RBAP for 2016/17 by 30 June 2017 (Number of audits and tasks completed for the period/ Number of audits and tasks identified in the RBAP x300) | % of audits and tasks completed in terms of the RBAP | All | 80% | Audit plan progress reports submitted to Audit Committee and the Audit plan schedule of calculation | Carry Over | 10 | 95 | | 0 | 0 | 50 | 85 |
| 56 | Director Corporate Services | Executive and Council | Local Economic Development | To facilitate economic development by creating a conducive environment for business development and unlock opportunities to increase participation amongst all sectors of society in the mainstream economy to ultimately create decent job opportunities | 95% of the EPWP training budget spent to create accredited training opportunities for EPWP workers by 30 June 2017 (Total actual expenditure/total EPWP training budget x100) | % of EPWP Training budget spent on accredited training | All | New Ipi for 2016/17 | Expenditure report from SAMROS | Carry Over | 0 | 95 | | 0 | 0 | 0 | 95 |



Appendix “C”

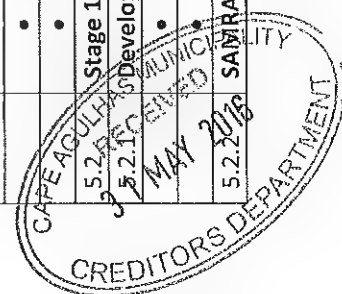
mSCOA Implementation Plan



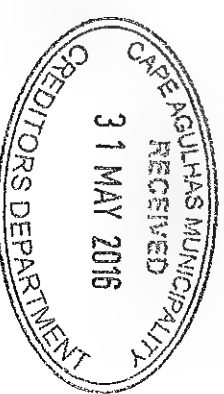
CAPE AGULHAS MUNICIPALITY

Project Plan for SAMRAS development and roll-out of programmes

| Task No. | Description | Comments | Duration / Start | End | Resource |
|----------|--|------------|--|--|--|
| 1 | Project Team <ul style="list-style-type: none"> Forming of project team Communicated details of the mun. project manager | | 01/09/2014 01/09/2014 | 30/09/2014 30/09/2014 | Cape Agulhas and Bytes Hannes van Biljon |
| 2 | Infrastructure <ul style="list-style-type: none"> Web Portal BENODIG SAMRAS PLUS Structural update recommendation to clients | | 01/10/2014 01/10/2014 | 22/10/2014 22/10/2014 | Hannes van Biljon Roland and Hannes |
| 3 | Test Environment to be ready | | 01/10/2014 | 22/10/2014 | Hannes van Biljon |
| 4 | Communication <ul style="list-style-type: none"> Establish a reporting plan and training on CIMS | WIP | SAMRAS PLUS | | |
| 5.1 | Stage 1: Phase 1 – Budgeting Module | | | | |
| 5.1.1 | Requirement <ul style="list-style-type: none"> Tick list to be returned to SAMRAS Excel Spreadsheets to be returned to SAMRAS | | | | Cape Agulhas Cape Agulhas |
| 5.1.2 | Development Phase 1 <ul style="list-style-type: none"> Development SCOA file import Develop SCOA register Update parameter files Develop Budget modules Testing by SAMRAS | | Oct 2015 Oct 2015 Oct 2015 Oct 2015 Oct 2015 | Oct 2015 Oct 2015 Oct 2015 Oct 2015 Oct 2015 | Bytes Bytes Bytes Bytes Bytes |
| 5.1.3 | SAMRAS roll-out of programmes Phase 1 <ul style="list-style-type: none"> Deployment and testing of program Training User Acceptance Testing Move to production Start Transacting and handholding – Go-live Phase 1 Transfer budget to actual | 10d 5d | Nov 2015 Nov 2015 Nov 2015 Nov 2015 Nov 2015 Nov 2015 | Nov 2015 Nov 2015 Nov 2015 Nov 2015 Nov 2015 Nov 2015 | Bytes Cape Agulhas & Bytes Cape Agulhas & Bytes Bytes Cape Agulhas & Bytes Cape Agulhas & Bytes |
| 5.2 | Stage 1: Phase 2 – Transactional Posting Levels | | | | |
| 5.2.1 | Development Phase 2 <ul style="list-style-type: none"> Development of all posting levels Testing by SAMRAS | WIP WIP | Nov 2015 Nov 2015 | Nov 2015 Nov 2015 | Bytes Bytes |
| 5.2.2 | SAMRAS key roll-out of programmes Phase 2 | | | | |



| | | | | | |
|-------|---|-----------------|---------------|-------------|-------------------------|
| | <ul style="list-style-type: none"> • Deployment and testing of programmes | | Nov 2015 | Nov 2015 | Bytes |
| | <ul style="list-style-type: none"> • Training (initial training to prep for UAT) | | Nov 2015 | Nov 2015 | Cape Aguilhas & Bytes |
| | <ul style="list-style-type: none"> • User Acceptance Testing | | Nov 2015 | Nov 2015 | Cape Aguilhas & Bytes |
| | <ul style="list-style-type: none"> • Move to production | | Nov 2015 | Nov 2015 | Bytes |
| | <ul style="list-style-type: none"> • Start Transacting and handholding (from 1st July 2016 – live) – Go-live 1 July 2017 | 5 – 10d. | 1st July 2016 | 1 July 2017 | Cape Aguilhas & Bytes |
| 5.3 | Stage 1: Phase 3 - Reporting Modules | | | | |
| 5.3.1 | Development Phase 3 | | | | |
| | <ul style="list-style-type: none"> • Development of web portal | AS ONS KLAAR IS | | | Bytes |
| | <ul style="list-style-type: none"> • Development of all reporting modules | | | | Bytes |
| | <ul style="list-style-type: none"> • Testing by SAMRAS | | | | Bytes |
| 5.3.2 | SAMRAS key roll-out of programmes Phase 3 | | | | |
| | <ul style="list-style-type: none"> • Portal | AS PORTAL HET | June 2016 | June 2016 | Bytes |
| | <ul style="list-style-type: none"> • Deployment and testing of programmes | | June 2016 | June 2016 | Bytes |
| | <ul style="list-style-type: none"> • Training | | June 2016 | June 2016 | Cape Aguilhas & Bytes |
| | <ul style="list-style-type: none"> • User Acceptance Testing | | June 2016 | June 2016 | Cape Aguilhas & Bytes |
| | <ul style="list-style-type: none"> • Move to production | | June 2016 | June 2016 | Bytes |
| | <ul style="list-style-type: none"> • Start Transacting and handholding (from 1st July 2015 – live) – Go-live | | June 2016 | June 2016 | Cape Aguilhas and Bytes |
| | NB: Continuous development until NT finalize spec | | | | |
| 5.4 | SAMRAS for SCOA Go-Live Phase 4 | | July 2016 | July 2016 | |



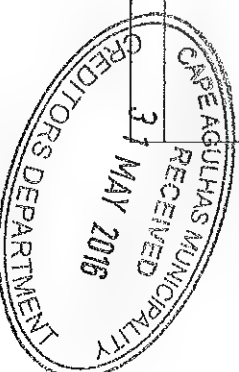
Tasks in preparation of going live within a SCOA Infrastructure

| | | |
|---|---|-------------------------------|
| 1 | Alignment of Data on Payroll | Consultant assessment 2day |
| | GFS Costing Centres | March 2016 |
| | Assistance with changes | |
| | Line Items aligned to SCOA | |
| | Earning and deduction codes with formulae aligned to SCOA | |
| | Sign-off : Verifying | |
| 2 | Cleanup of data on Billing - Investigation of SCOA requirements for line items | Consultant assessment 2-3days |
| | <ul style="list-style-type: none"> Aligning tariffs to requirements | March 2016 |
| | Revenue foregone | |
| | Costing | |
| | Other (not yet identified) | |
| | Sign-off : Verifying | |
| | <ul style="list-style-type: none"> Aligning debtor types to requirements | |
| | Categories | |
| | Sign-off : Verifying | March 2016 |
| | <ul style="list-style-type: none"> Billing Services | |
| | Bill services / tariffs according to SCOA classification | |
| | Costing | |
| | Sign-off : Verifying | |
| | <ul style="list-style-type: none"> Billing Parameters | |
| | Verifying | |
| | Sign-off: Verifying | |
| 3 | Other Updates | |
| | <ul style="list-style-type: none"> Assets | |
| | Costing | March 2016 |
| | Classification | |
| | Sign-off: Verifying | |
| | <ul style="list-style-type: none"> Fleet | |
| | Costing | |
| | Sign-off : Verifying | |
| 4 | All parameters & votes/accounts final verification | |
| | <ul style="list-style-type: none"> All parameters & votes/accounts expenditure | June 2016 |
| | <ul style="list-style-type: none"> Vote /accounts for payroll to be changed | |
| | Votes/accounts for billing and tariffs | |



Some questions / notes regarding the local municipality to be considered

| |
|--|
| Do you bill Assessment rates ? |
| Do you calculate Rates (or any other services) annually - but raise a monthly instalment You have to either bill monthly or yearly. No provision for instalment levies on Scoa. |
| Have you inspected the list of required line-items for SCOA revenue costing ? |
| Have you captured a new range of E/I line-items on a provisional SCOA Account system ? |
| Have you noticed that SCOA requires separate controls for each category of debtor for whom Rates are levied ? You will have to create Services and Sub-Services for each category. You will have to create ML account numbers. SAMRAS allocates debtors controls dependent on the main SERVICE ID and, currently, assessment rates is normally only allocated ONE ID . This could be optionally stretched to the level of the SUB-SERVICE - but it is totally impractical to extend it to the level of the TARIFF CODE (or any other lower-order component). Therefore, it is going to be necessary to convert ALL current tariffs to individual SERVID and SUBSID combinations. There is no short-cut - users will have to re-allocate tariffs according to the standards of SCOA - and SAMRAS will have to provide a standard program for converting current SERVID and SUBSID codes on B03, B38 and B39. The conversion can all be done via S.S. - although it may be necessary to capture the new tariffs by hand. |
| Do you : have a separate tariff code for each category of consumer e.g. business, domestic, commercial... |
| DR Have ONE tariff for all consumers |
| Are your current tariff codes relatively easily mappable to the SCOA line-items ? |
| If 'NO', are you capable of changing your tariff codes and formulae to bring them into line with the SCOA break-down's ? |
| Have you already captured alternative tariff codes and formulae on the billing parameters? |
| Are you costing any revenue forgone correctly ? Scoa requires different Income forgone than the norm. You will have to create E/I account numbers. |
| Do the new tariff codes relate directly to a provisional SCOA ledger IN YOUR LIVE SYSTEM? |
| Have you changed the tariff codes on the individual service records (B03) ? |
| If 'NO':- Are you capable of changing these codes individually on your own ? |
| OR You can populate a spreadsheet with the alternative codes (or exceptions) if SAMRAS is able to provide you with a PC extract of the current property, account and current tariff details i.e. you require an import/replacement procedure |
| OR It is an absolutely hopeless task |
| Set up initial E/I structure for phasing in of SCOA:- |



| |
|---|
| Have you read the document 'Guide-lines for renumbering the EI for SCOA (dated March 2014) which was distributed at the last workshop ? |
| Are you sufficiently knowledgeable and the instructions adequately clear that you will be able to apply the same rules to setting up a new E/I ledger for the 2015/16 financial year WITHOUT GREAT DIFFICULTY ? |
| As you will have already set up costcodes for the years 2014/15, 2015/16 and 2016/17 in the existing format, you will have to purge the E/I costcodes (ONLY) for the years 2015/16, 2016/17 from your live system BEFORE you can capture a replacement new range of codes |
| Do you know where to find this option in the Budgeting module ? |
| BE AWARE !! ANY renumbering exercise will have implications:- (a) New Description parameter files will have to be captured, (b) Links will have to be redefined to the GFS codes, Directorates etc, (c) Some budget maintenance programs will not be able to be used as 'matching' can not be done to previous periods, (d) Costing interface parameters will have to be redefined for the years 2015/16 onwards.... |
| Have you arranged with SAMRAS support for any hand-holding/help in purging and setting up the ledger ? |



Appendix “D”

Service Level Standards



CAPE AGHULAS MUNICIPALITY CUSTOMER SERVICE CHARTER



**FOR
MUNICIPAL ENGINEERING INFRASTRUCTURE SERVICES**



CONSUMER SERVICE CHARTER

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1. PURPOSE

The purpose of this document is to set out the Customer Services Charter and standards of Cape Agulhas Municipality. The plan is to firstly improve municipal efficiency and performance by providing reliable, responsive, competent, accessible, courteous, confidential and secure services to the ratepayers of Cape Agulhas Municipality.

Cape Agulhas Municipality is responsible for the following civil and electrical engineering infrastructure services, with reference to the:

- Construction and maintenance of roads, storm water and transport;
- Distribution of water services;
- Bulk purchasing, distribution and maintenance of electricity;
- Provision and maintenance of street lights and traffic lights;
- Refuse removal, solid waste disposal, landfill sites and street cleaning;
- Collection and management of sanitation services within the municipality;

This document provides:

- an explanation of the services offered for drinking water as well as wastewater collection and treatment; road and storm water maintenance; electro-technical services and solid waste management services;
- information on a range of customer service processes including connections, metering, billing managing maintenance work, complaints and dispute resolution;
- a list of indicators and targets to express the level of service the municipality aims to deliver to its customers. This includes water supply interruptions, wastewater overflows and odours, response times and repair completion times;

This document further sets out the shared rights and responsibilities and informs the customers of the service that they can expect to receive from Cape Agulhas Municipality, as well as their obligations in relation to the use of the services. The document is available to all customers and it applies to all who do not have a specific or individual contract with the municipality for provision of services.

The document was also compiled in accordance with the *Water Service Act (Act no. 108 of 1997)*, the *National Water Act (Act no. 36 of 1998)* that recognises that the ultimate aim of water resource management is the sustainable use of water to the benefit of all users as well as *world class standards and SANS 241*.



2. THE CONSUMER'S OBLIGATIONS

What's the definition of a 'consumer'?

Any end-user who receives services from an institution, including a person living in an informal settlement, industrial users etc.

Consumers are expected to:

- a) Pay for the services rendered by the municipality;
- b) Use resources (water and electricity) sparingly and report water leakages, illegal connections and damage to infrastructure to the municipality;
- c) Inform the municipality of any defects in roads, pipe breakages, blockages, bad taste and colour in water, damaged street lights and traffic lights, missing and broken manhole, meter covers and traffic signs;
- d) Repair all internal leaks on their private properties;
- e) Adhere to municipal bylaws that has been set to improve service delivery;
- f) Make use of qualified artisans to do repairs and installations on private property;
- g) The owner of properties is ultimately responsible for ensuring compliance with by-laws in respect of all or any matters relating to any installation, and if he or she is not the consumer who actually uses the services, the owner is jointly and liable with such consumer in respect of all matters relating to the use of any services on his or her property, including any financial obligation.
- h) Do not dispose of unwanted materials into water courses and sewer networks this will contaminate water and may lead to diseases;
- i) Do not connect storm water to the sewer networks of the municipality;
- j) The municipality may from time to time need access to your property, and your cooperation is requested in this regard;
- k) Do not tamper or make illegal connections from meters – this is an offense and you can be criminal charged.

3. THE MUNICIPALITY'S OBLIGATIONS

Cape Agulhas Municipality shall:

- a) Supply water that meet National Water Quality Standards (SANS 241) and any other contractual agreement with our customers.
- b) Supply water 24 hours daily.
- c) At all times maintain pressure between the minimum and maximum supply pressure per customer connection under normal operating conditions based on existing and projected annual average daily demand.
- d) Bill consumers on a monthly basis for services.
- e) Communicate water quality and service interruption challenges to the consumers through various media channels (radio, newspapers and notice boards etc.)
- f) Minimise the impact on the environment by ensuring the wastewater system is efficiently operated;



- g) To deal with any sewerage spills in accordance with our hazardous standard operating procedure.
- h) Establish a fair and cost effective tariff so that all consumers have minimum service to water and sanitation.
- i) At all times be accessible to members of the public;
- j) Strive to be professional in approach when dealing with members of the public;
- k) Serve and execute their duties with due diligence and honesty;
- l) At all times be friendly, polite and professional when answering telephone calls.
- m) Treat all members of the public equally, without distinction of race, religion, gender or social orientation.
- n) Observe official working hours in order not to prejudice or inconvenience members of the public.
- o) Upon enquiry by a member of public, furnish information regarding the status of projects executed by the Municipality.



4. MUNICIPAL CONTACT DETAILS

General enquiries can be made by contacting Cape Agulhas Municipality's offices on the details stated below.

General enquiries can also be sent by email to:

Accounts Queries

Email: info@capeagulhas.go.za/

Technical Infrastructure Queries

Email: cilnad@capeagulhas.gov.za/

Accounts Queries:

Finance Department: Account Queries:

- Telephone Enquiries: (028) 425 5500
- Fax Number: (028) 425 1019

Technical Infrastructure Queries

Directorate: Technical Services

- Telephone Enquiries: (028) 425 5500



CONSUMER SERVICE CHARTER

| COMMUNICATION | | |
|--|---|------------------------------------|
| SERVICE | RESPONSE STANDARD | |
| | Residential | Commercial/Industrial |
| Answer your telephone call | 90% within 4 rings | 90% within 5 rings |
| Return your call | 1 day | 1 day |
| Acknowledge all correspondence telephone calls/faxes/emails and other communication. | Within 24 hours | Within 24 hours |
| Reply to all correspondence received | 7-10 days | 7-10 days |
| Reply to all correspondence in writing if a detailed reply is required that may take additional time to research | 7 - 10 days | 7 -10 days |
| Notify you as soon as practical if there is a delay in our service commitment | Within 7 day after commitment date (Within 1 day) | Within 7 day after commitment date |
| Provide afterhours service for Emergency | 100% | 100% |
| Leave a NOTICE with contact details if we call at your residence and you are not home | 100% | 100% |
| Endeavour to refer you to an appropriate service provider if Council cannot provide the service you require | 1 hour | 2 hour |

| REVENUE ADMINISTRATION | | |
|---|-------------------|-----------------------|
| SERVICE | RESPONSE STANDARD | |
| | Residential | Commercial/Industrial |
| Adjustment of misallocated receipt | 1 hour | 1 hour |
| Adjustment of duplicated payment | 1 hour | 1 hour |
| Capturing of manual receipt | 1 day | 1 days |
| Queuing time at pay points | 10 minutes | 10 minutes |
| Receipt of cheques received through the Post Office | 1 day | 1 days |
| Government cheques | N/A | N/A |
| Corporate cheques | 1 day | |



| CONSUMER SERVICE: WATER SERVICES | | |
|---|---|---|
| SERVICE | RESPONSE STANDARD | |
| | Residential | Commercial/Industrial |
| Capture of new application forms into system | 10 minutes | 10 minutes |
| Capture of allocation of service into system | 10 minutes | 10 minutes |
| Capture of terminated accounts into system | 10 minutes | 10 minutes |
| Customer details amendment | 5 minutes | 5 minutes |
| Revenue refunds | 30 days | 30 days |
| Debit / Credit adjustments | 30 days | 30 days |
| Sewer connection investigation | 2 day | 2 days |
| Request for final bill estimate | 2 days | 5 days |
| Communication of unplanned service interruptions | Not possible as burst pipes are unplanned - no notice. Communication through electronic SMS, Facebook, WhatsApp and loud hailing | Not possible as burst pipes are unplanned - no notice. Communication through electronic SMS, Facebook, WhatsApp and loud hailing |
| Communication of planned service interruptions | At least 48 hrs. | At least 48 hrs. |
| Water connection after payment | Within 10 days | Within 10 days |
| Water connection after payment but client is not ready for connection | Within 2 days upon request to proceed | 2 days upon request to proceed |



| WATER METER ADMINISTRATION | | |
|-----------------------------------|--|--------------------------------|
| SERVICE | RESPONSE STANDARD | |
| | Residential | Commercial/industrial |
| Voluntary Disconnection | As per customer requested date Min 48Hrs notice | As per customer requested date |
| Reconnection | As per customer requested date Min 48 hrs. notice | As per customer requested date |
| Customer queries on meter reading | 3 days | 5 days |
| Application forms process time | 2 days | 2 days |
| Meter reading cycle | 30 days | 30 days |
| Bulk meter processing | Same day | Same day |
| Damaged meter processing | 1 day | 1 day |
| No meter processing | 1 day | 1 day |
| Buried meter processing | 1 day | 1 day |

| CREDIT CONTROL: WATER SERVICES | | |
|--|-------------------|-----------------------|
| SERVICE | RESPONSE STANDARD | |
| | Residential | Commercial/industrial |
| Reconnection after disconnection for non-payment | 24 hrs. | 48 hrs. |
| Disconnection | 24 hrs. | 24 hrs. |



| WATER SERVICES - OPERATIONS | | | | |
|--|-------------------------------|-------------|-----------------------------|-------------|
| SERVICE | RESPONSE STANDARD | | | |
| | Residential | | Commercial/Industrial | |
| | Working Hrs. | After hours | Working Hrs. | After hours |
| Respond to leaks, overflows on pipes | First level response in 1 hr. | 2 hrs. | First level response in 1hr | 2 hrs. |
| Respond to leak repair fittings (water meter, valves) | Within 24 hrs. | 24 hrs. | Within 24 hrs. | 24 hrs. |
| Respond to Burst causing extensive flooding | 1 hour | 1 hr. | 1 hour | 1 hr. |
| Respond to Burst causing seepage into road or verge | 1 hour | 2 hrs. | 1 hour | 2 hrs. |
| Respond to Water meter device repair | Within 24 hrs. | 24 hrs. | Within 12 hrs. | 24 hrs. |
| Low pressure complaint | 3 days | 3 days | 3 days | 3 days |
| Respond to No water complaint | 2 hrs. | 2 hrs. | 2 hrs. | 2 hrs. |
| Respond to Dirty water complaint | 2 hrs. | 2 hrs. | 2 hours | 2hrs |
| Respond to Quality of water complaint | 2 hrs. | 2 hrs. | 2 hours | 2 hrs. |
| Respond to sewage overflows | 1 hr. | 1 hr. | 1 hour | 1hour |
| Missing manhole covers | 24 hrs. | 24 hrs. | 24 hrs. | 24 hrs. |
| Plumbing Inspections | Within 48 hrs. | 48 hrs. | Within 48 hrs. | 48 hrs. |
| Drainage / Storm water inspection | 1 day | 1 day | 1 day | 1 day |
| Respond to drainage emergencies | 3hrs. | 3 hrs. | 3 hrs. | 3 hrs. |
| Missing meter covers | 1 day | 1 day | 1 day | 1 day |
| Respond to seepage/drainage problems | 1 day | 1 day | 1 day | 1 day |
| Respond to Reports on odors from wastewater treatment plants | 4 hours | 4 hrs. | 4 hours | 4 hrs. |
| Vandalized standpipes | 1 hr. | 1 hr. | 1 hr. | 1 hr. |
| Treatment of odors from our wastewater treatment plant | 2 days | 2 days | 2 days | 2 days |



| ELECTRO-TECHNICAL SERVICES | | |
|---|--|--|
| SERVICE | RESIDENTIAL | COMMERCIAL |
| Repair unforeseen power outages (electrical faults, malfunctioning equipment, etc.) | 30% of cases within 2 hours 60% of cases within 3,5 hours 90% of cases within 8 hours 100% of cases within 24 hours | 30% of cases within 2 hours 60% of cases within 3,5 hours 90% of cases within 8 hours 100% of cases within 24 hours |
| Scheduled power outages (for upgrading, maintenance) | Maximum of three (3) planned and six (6) forced outages per year, limited to a total of twelve (12) hours per outage. The municipality endeavours to give at least 14 days' notice of scheduled power outages by means of notice boards, advertisements, SMS, twitter, and the municipality's website. | Maximum of three (3) planned and six (6) forced outages per year, limited to a total of twelve (12) hours per outage. The municipality endeavours to give at least 14 days' notice of scheduled power outages by means of notice boards, advertisements, SMS, twitter, and the municipality's website. |
| Electrical new connections, reconnections, upgrades and changes | <ul style="list-style-type: none"> • Standard reconnections – two (2) days. • Provision of standard connections – within fourteen (14) days after payment and if the building is ready and the necessary documentation is completed (e.g. Electrical commencement Form, COC has been submitted). • Provision of non-standard connections : <ul style="list-style-type: none"> • Quotation basis of twenty-one (21) days, negotiable subject to delivery times of equipment from suppliers to municipality | <ul style="list-style-type: none"> • Standard reconnections – two (2) days. • Provision of standard connections – within fourteen (14) days after payment and if the building is ready and the necessary documentation is completed (e.g. Electrical commencement Form, COC has been submitted). • Provision of non-standard connections : <ul style="list-style-type: none"> • Quotation basis of twenty-one (21) days, negotiable subject to delivery times of equipment from suppliers to municipality |



| | | |
|---|---|---|
| Reports of faulty street lighting, area, building and sports field lighting | <ul style="list-style-type: none"> • 95% of cases within seven (7) days. • 100% of cases within ten (10) days. • Faulty street lighting will only be attended to after hours if the area affected is relatively large. | <ul style="list-style-type: none"> • 95% of cases within seven (7) days. • 100% of cases within ten (10) days. <p>Faulty street lighting will only be attended to after hours if the area affected is relatively large.</p> |
| Repair of high masts | Repair within 10 days weather and budget permitting | Repair within 10 days weather and budget permitting |
| Repair of traffic lights | Not applicable | Not applicable |



| ROADS & STORM WATER SERVICES | | |
|--|-------------|------------|
| SERVICE | RESIDENTIAL | COMMERCIAL |
| Repair of potholes in streets | 3-10 days | |
| Grading of gravel streets | 120 days | |
| Construction of storm water lines | 60 days | 60 days |
| Construction of new catch pits | 10 days | 10 days |
| Maintenance of storm water lines | 180 days | 180 days |
| Maintenance of catch pits | 180 days | 180 days |
| Construction of headwalls (per 10m ³ volume concrete / brickwork) | 180 days | 180 days |
| Construction of new channels (per 100m length) | 30 days | 30 days |
| Open channel maintenance (per 100m length) | 60 days | 60 days |
| Re-gravel of walkways (per 200m length) | 10 days | 10 days |
| Construction of bitumen roads (per 50m length) | 60 days | 60 days |
| Maintenance of gravel shoulders (per 200m length) | 10 days | 10 days |
| Installation of new kerbing (per 10m length) | 1 day | 1 day |
| Maintenance of paving/kerbing (per 10m length) | 1 day | 1 day |
| Construction of new bus stops (per 60m ² section) | 180 days | 180 days |
| Laying of erosion blocks (per 10m ² section) | 10 days | 10 days |
| Construction of gravel roads (per 500m length) | 120 days | 120 days |



| SOLID WASTE SERVICES | | |
|--|-----------------------|----------------|
| SERVICE | RESIDENTIAL | COMMERCIAL |
| Refuse collection : Containerised | 1 Collection per week | Twice a week |
| Refuse collection: Garden/Steel skips | Weekly | As per request |
| Refuse collection: Street bins | Daily | |
| Removal of refuse dumped illegally | As per request | |



